COACHE Faculty Job Satisfaction Survey

UC Davis Faculty Town Hall Presentation of Summary Results

Collaborative on Academic Careers in Higher Education (COACHE)

Organization

- A research initiative and membership organization
- Based at the Harvard Graduate School of Education
- Organizing principal: best practices in higher education begins with sound data
- Membership = 3 years

Research

- Data from faculty at over 200 postsecondary institutions, some for multiple years



Collaborative on Academic Careers in Higher Education (COACHE)

- COACHE Faculty Job Satisfaction Survey
 - Survey instrument is designed specifically for tenure-stream faculty
 - Measures the faculty population's
 - levels of engagement in teaching, research, and service
 - satisfaction with the terms and conditions of their employment
 - satisfaction with work experiences and work environment
 - Differs from the UC Climate survey in scope and purpose COACHE:
 - faculty-specific and comprehensive of multiple dimensions of faculty worklife
 - focused on career/work satisfaction
 - questions covered many specific issues shown in nationwide studies to influence career satisfaction for postsecondary faculty
 - Overlaps with the UC Climate survey in one area
 - UC Davis custom questions added to COACHE:
 - focus on faculty perceptions of equity and discrimination

COACHE Survey at UC Davis

- UC Davis ADVANCE + Provost's support
 - Tool for development and evaluation of programs
 - In the field November 2012 February 2013
 - Plan to participate in COACHE survey in the future as a follow-up
- Population = Faculty who are:
 - Full-time
 - Pre-tenure or tenured
 - Not hired in current year (new hires are unable to answer many survey questions)
 - Not in terminal year after being denied tenure
 - Not in a senior administrative position, e.g., Dean, Assistant Dean, Associate Provost (but chairs were included)
 - Not clinical faculty, e.g., in Medicine, Dentistry, Nursing, Pharmacy

COACHE Survey at UC Davis

- Data Overview
 - Descriptive results Allow comparison of UC Davis faculty to:
 - 1. The full cohort = all faculty who participated in the 2012-13 survey
 - 41,634 faculty respondents
 - 95 universities and colleges
 - 2. A set of 5 peer institutions that we identified from among the participants
 - Indiana University Bloomington
 - Johns Hopkins University
 - Purdue University
 - University of North Carolina Chapel Hill
 - University of Virginia
 - 3. Among UC Davis faculty respondents by gender, race/ethnicity and rank
 - Full dataset of faculty responses
 - Allows for on-going and customized analysis of the survey data
 - Subject to restrictions on access and best-practices
 - Descriptive reports have been distributed to the Dean of each college/school

COACHE Survey at UC Davis

Results

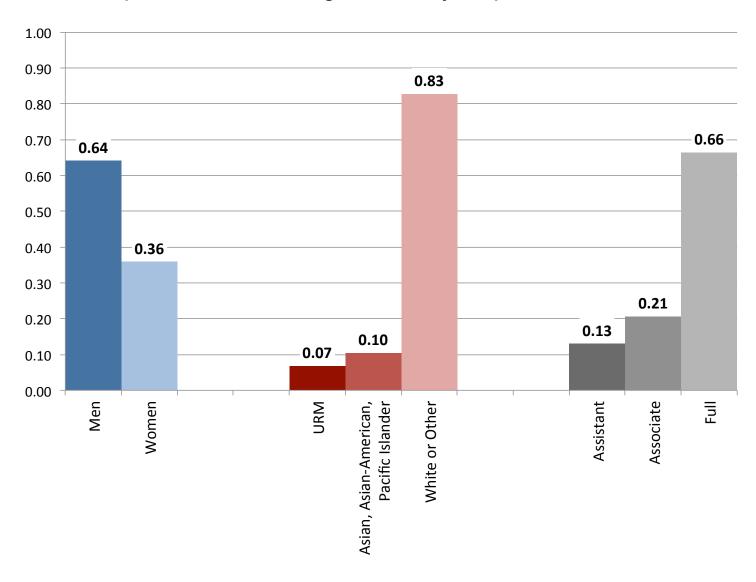
- Population = 1,358
- Response rate = 46% = 629 faculty respondents
 - Higher among pre-tenure (59%) than tenured (45%) faculty
 - Higher among associate (52%) than full (43%) professors
 - Higher among women (56%) than men (42%)
 - Higher among white faculty (50%) than faculty of color (37%)

Sample Sizes

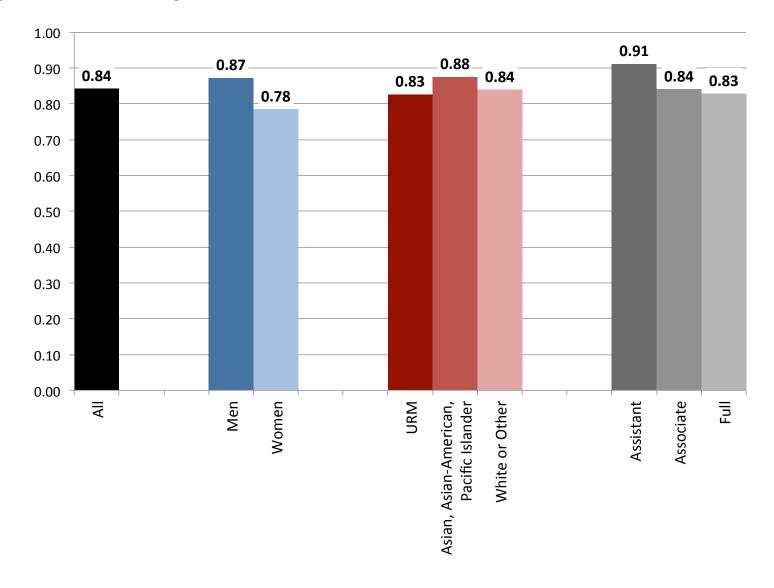
- Agriculture = 103
- Biological Sciences = 48
- Education = 8
- Engineering = 65
- Law = 12
- Ls: HArCS = 89
- Ls: Math/Phy Sci = 83
- Ls: Soc Sci = 108
- Management = 10
- Medicine = 64
- Veterinary Medicine = 39

- Female = 242
- Male = 387
- URM = 47
- Asian/Asian American = 71
- White = 511
- Assistant = 82
- Associate = 151
- Full = 396

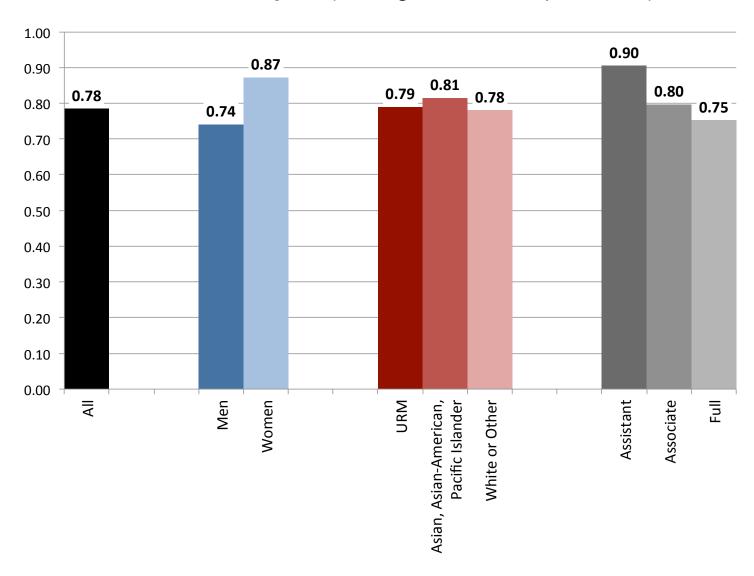
Proportionate representation among the survey respondents:



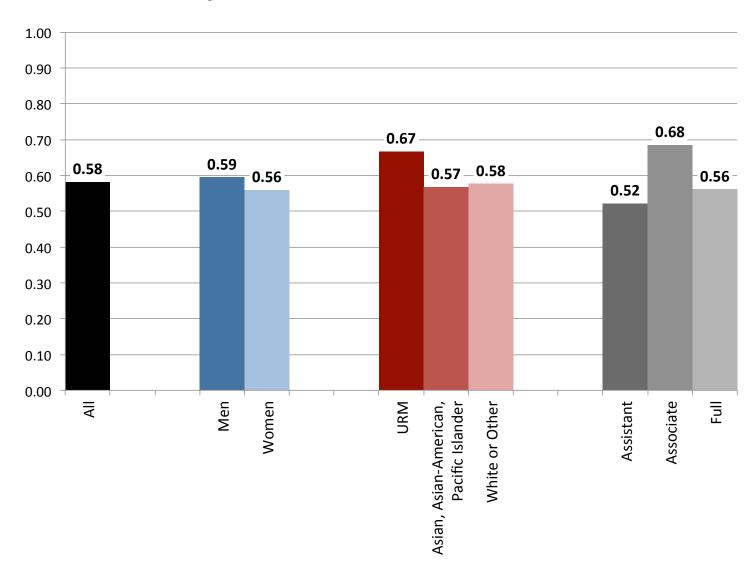
Proportion married/partnered:



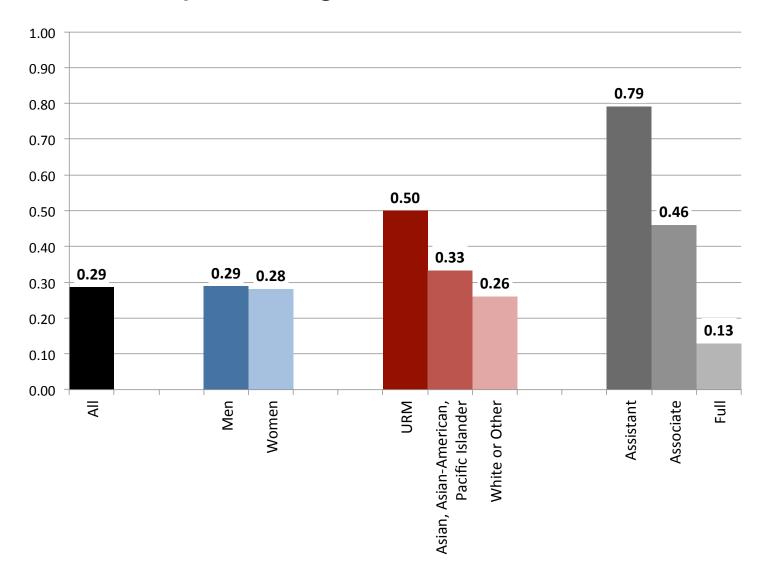
Proportion in dual-earner couples (among the married/partnered):



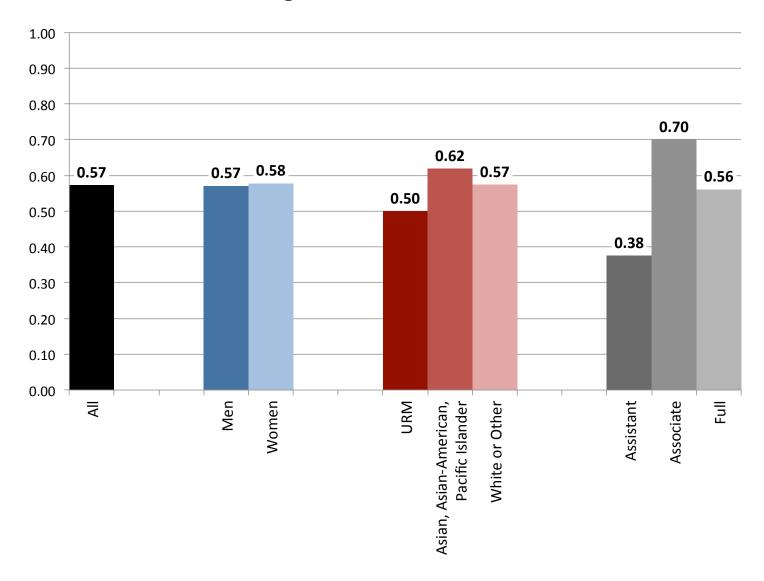
Proportion who have **dependent children**:



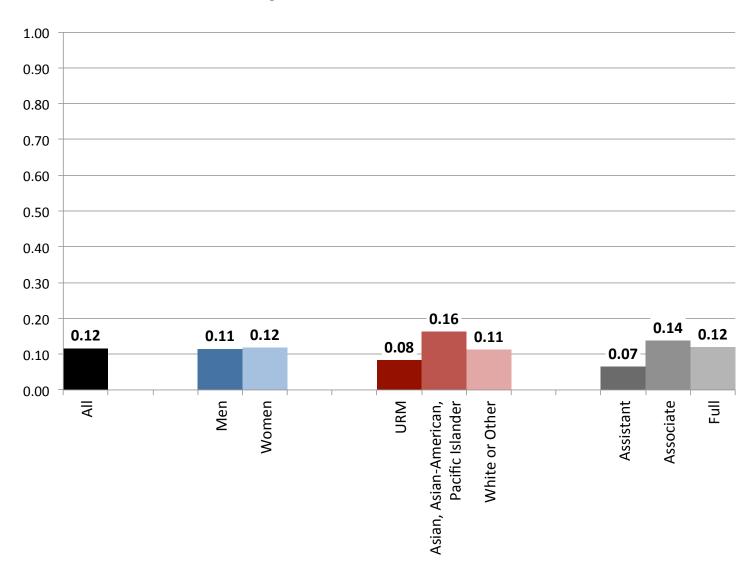
Proportion who have **preschool-aged children**:



Proportion who have **school-aged children**:



Proportion who have adult dependents:



COACHE Benchmark Indicators of faculty satisfaction

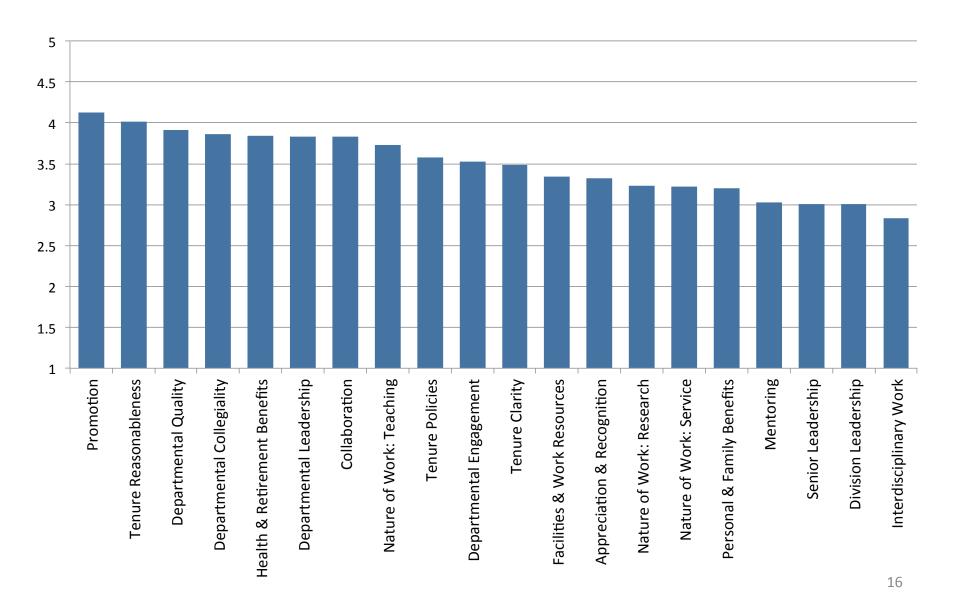
- Multi-item scales of faculty satisfaction
 - Combination of individual survey items measured on a 5-point scale
 - 1. Strongly disagree / Very dissatisfied
 - 2. Somewhat disagree / Dissatisfied
 - 3. Neither agree nor disagree / Neither satisfied nor dissatisfied
 - 4. Somewhat agree / Satisfied
 - 5. Strongly agree / Very satisfied

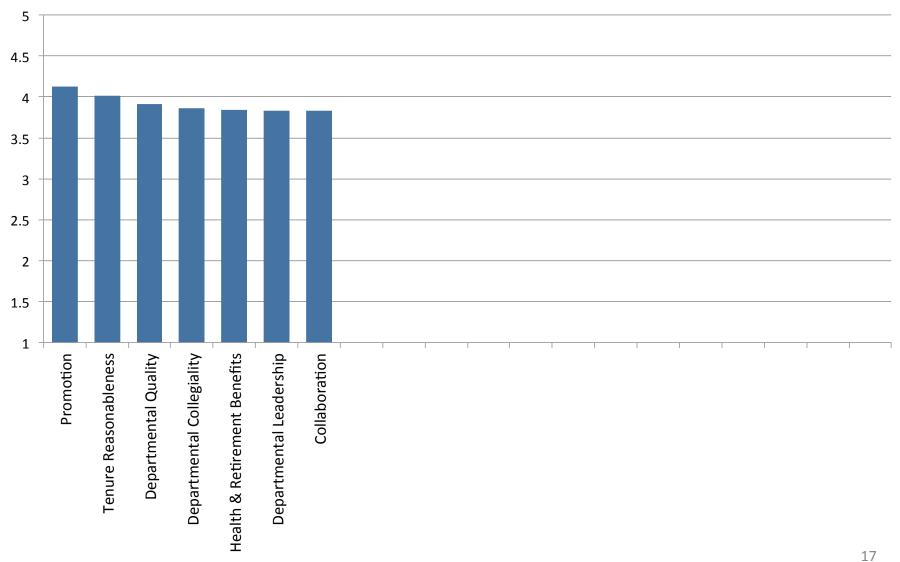
Example: Interdisciplinary Work benchmark

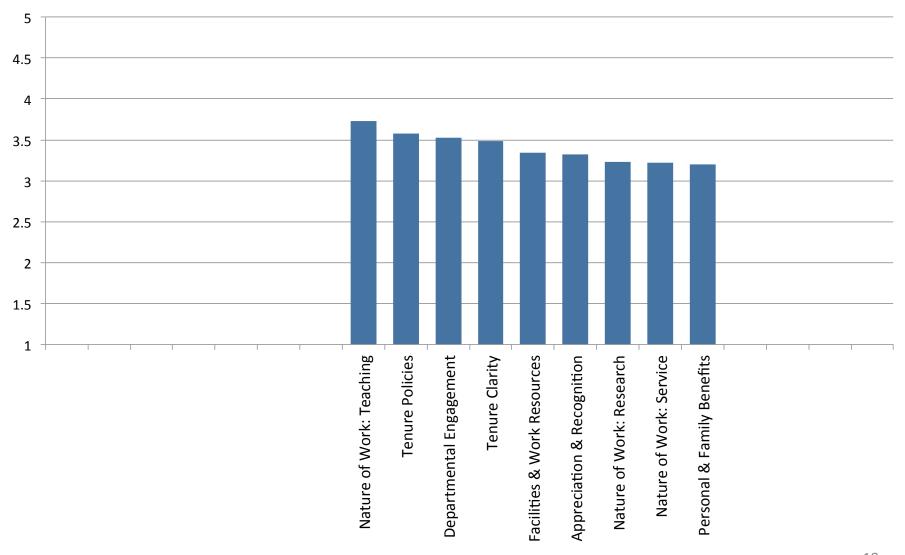
- Budget allocations encourage interdisciplinary work.
- Campus facilities (e.g. spaces, buildings, centers, labs) are conducive to interdisciplinary work.
- Interdisciplinary work is rewarded in the merit process. [Tenured only]
- Interdisciplinary work is rewarded in the promotion process. [Tenured only]
- Interdisciplinary work is rewarded in the tenure process. [Pre-tenure only]
- My department understands how to evaluate interdisciplinary work.

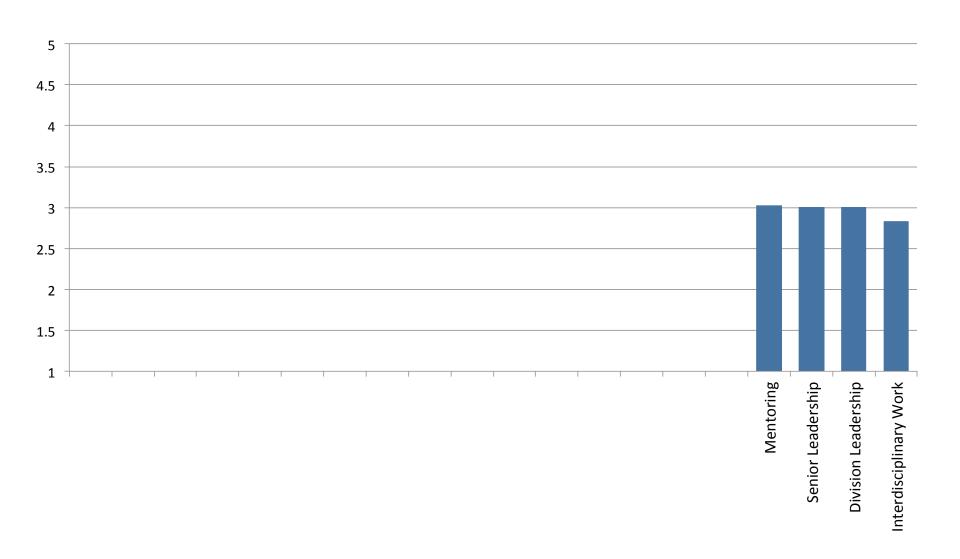
COACHE Benchmark Indicators of faculty satisfaction

- 20 Benchmark, i.e., multi-item scales, of faculty satisfaction
 - · Nature of the Work Research
 - · Nature of the Work Teaching
 - Nature of the Work Service
 - Facilities and Work Resources
 - Personal and Family Policies
 - Health and Retirement Benefits
 - Interdisciplinary Work
 - Collaboration
 - Mentoring
 - Tenure Policies
 - Tenure Clarity
 - Tenure Reasonableness
 - Promotion
 - · Leadership: Senior
 - · Leadership: Divisional
 - Leadership: Departmental
 - Department Collegiality
 - Departmental Engagement
 - Departmental quality
 - Appreciation & Recognition

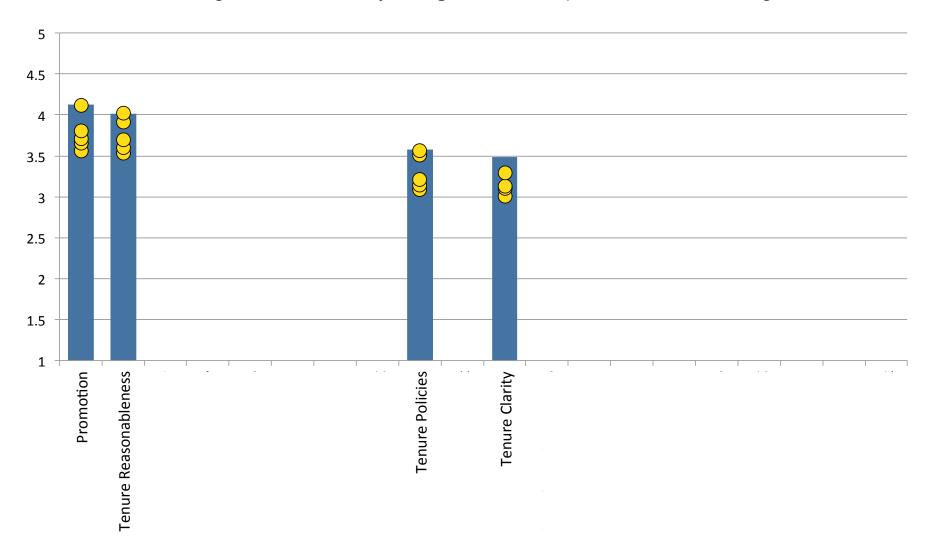




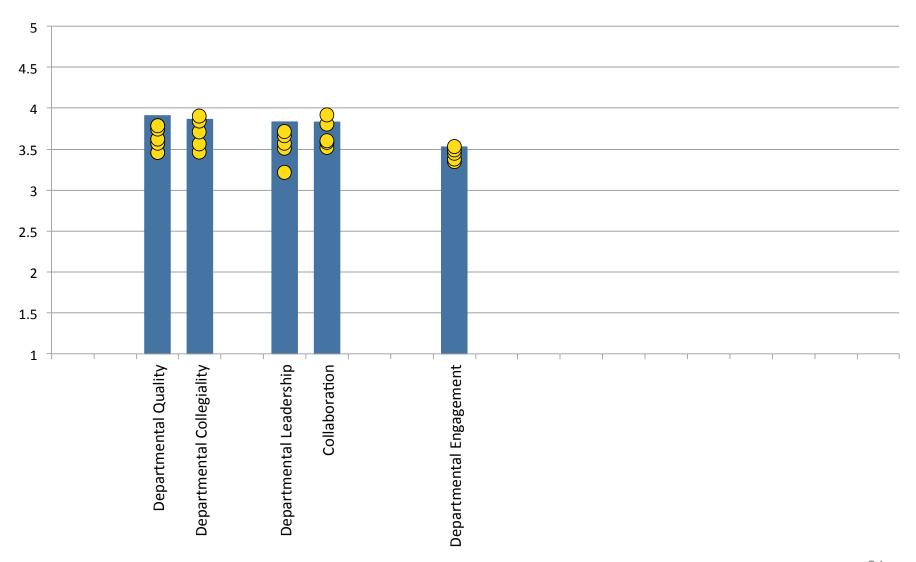




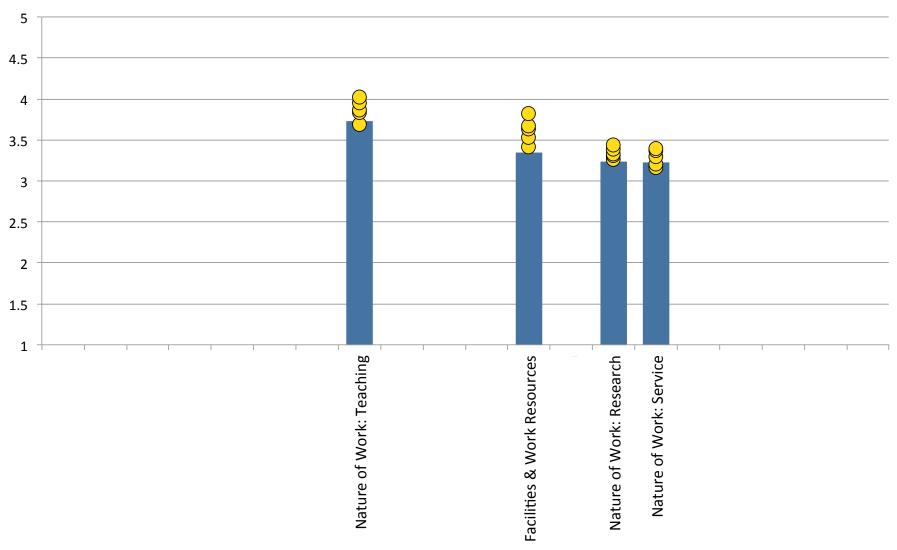
Satisfaction among UC Davis faculty is **high** relative to peers on the following dimensions:



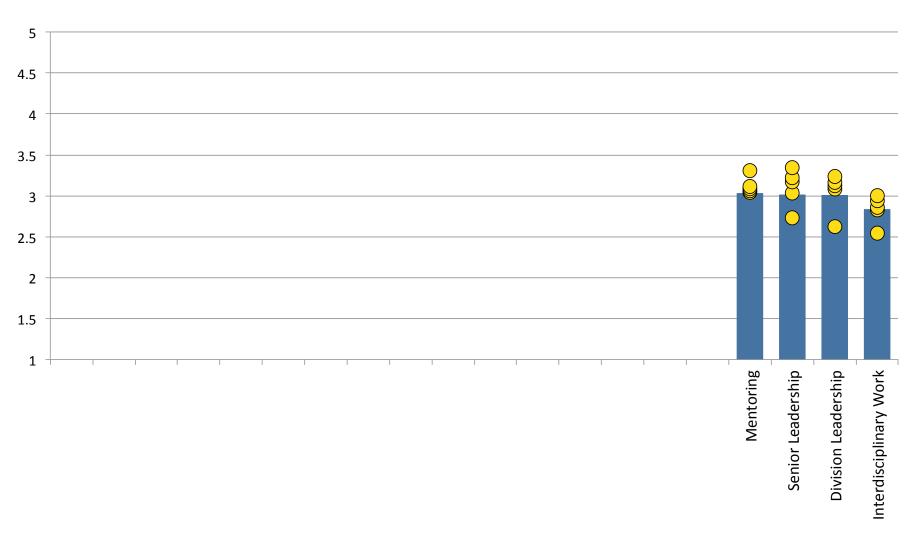
Satisfaction among UC Davis faculty is **high** relative to peers on the following dimensions:



Satisfaction among UC Davis faculty is **low** relative to peers on the following dimensions:



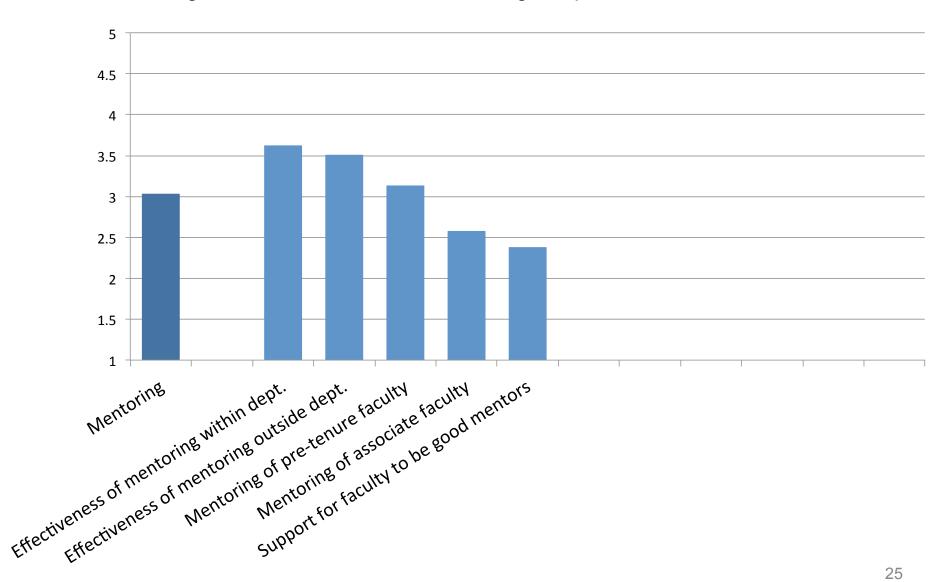
Satisfaction among UC Davis faculty is **low** relative to peers on the following dimensions:



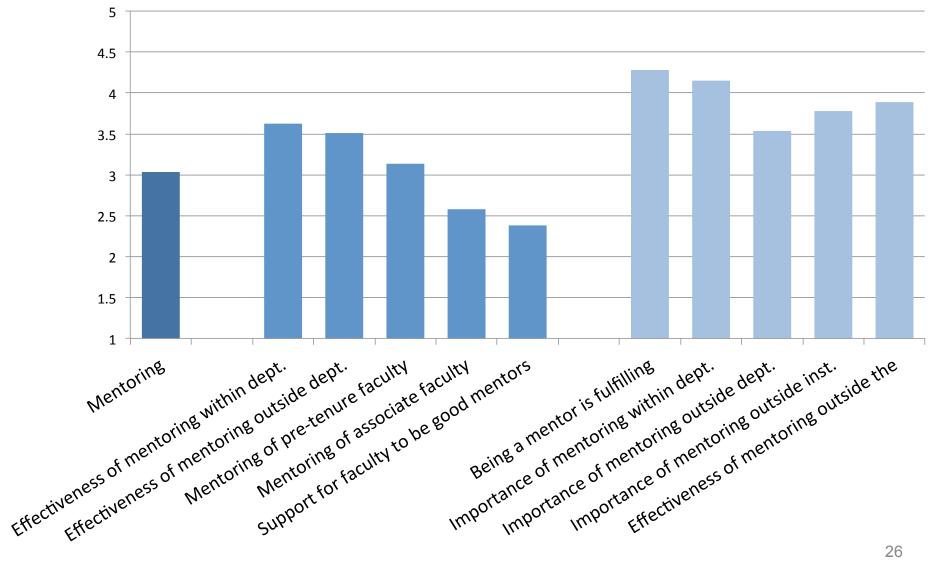
What appears to be driving the relative dissatisfaction with these aspects of faculty work?



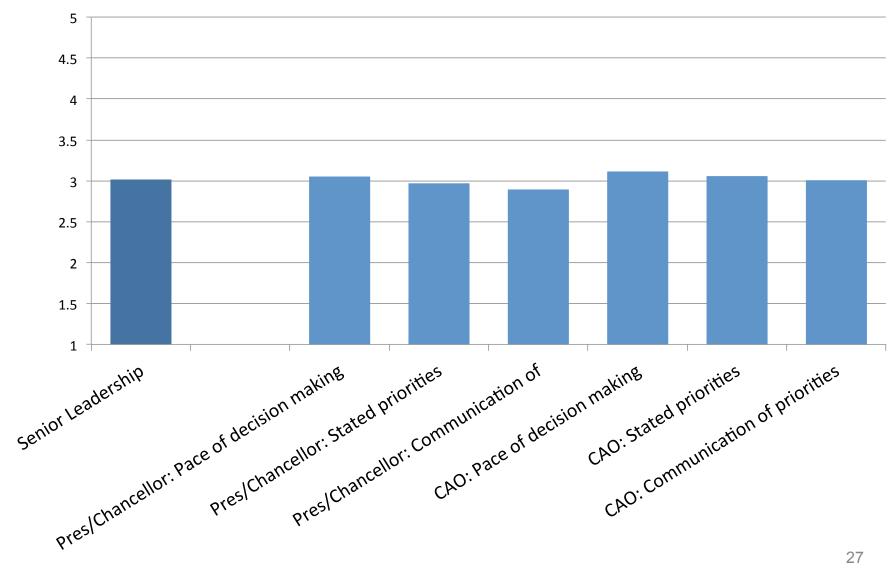
The "Mentoring" Benchmark includes the following components:



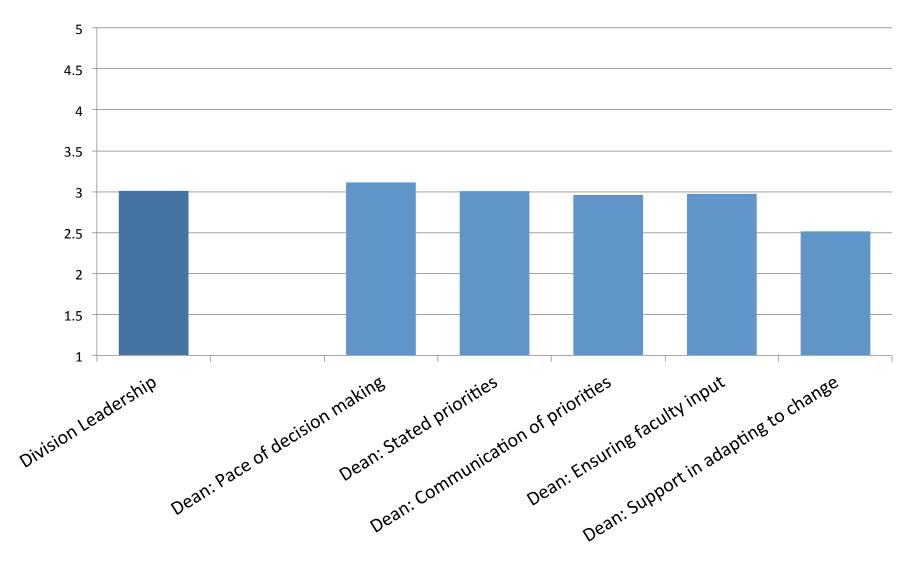
Other survey questions about mentoring not included in the Benchmark:



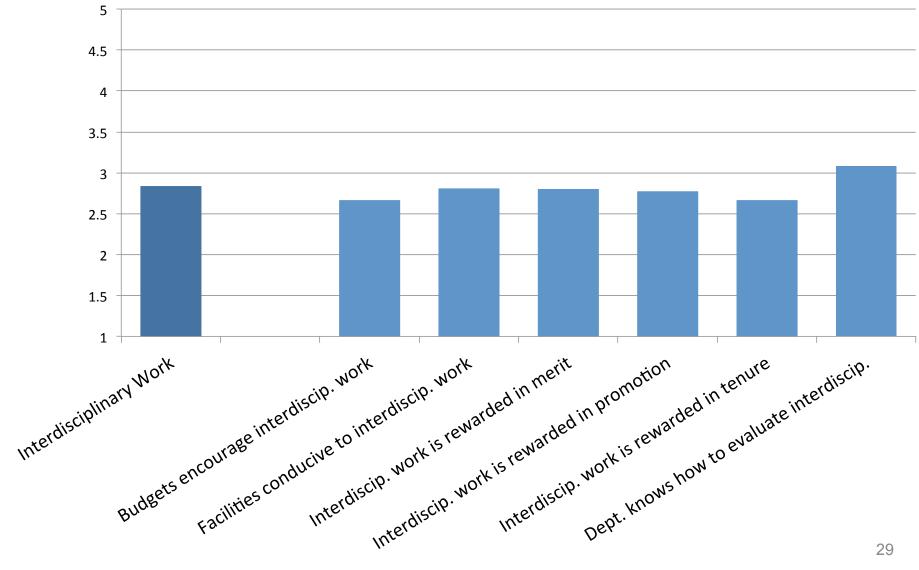
The "Senior Leadership" Benchmark includes the following components:



The "Divisional Leadership" Benchmark includes the following components:

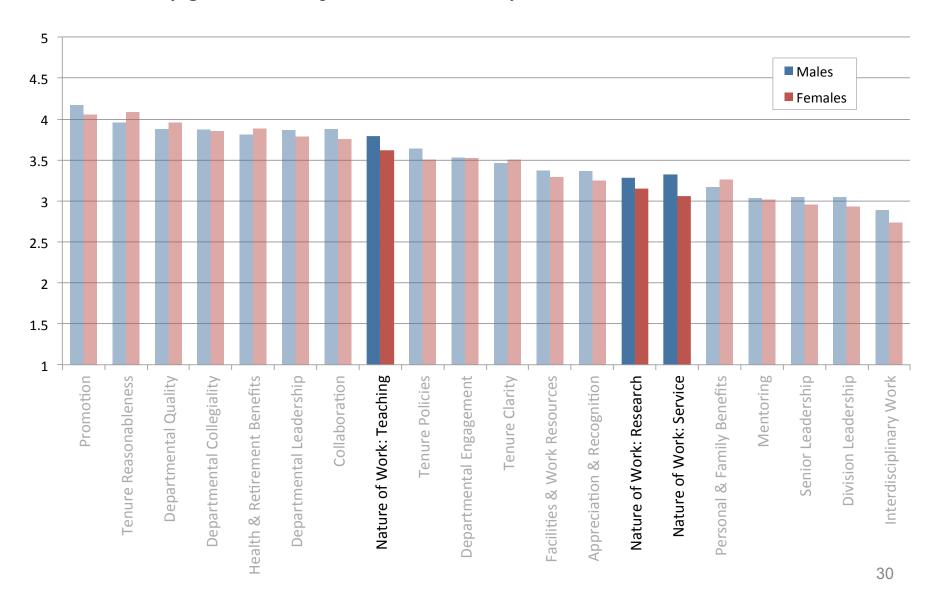


The "Interdisciplinary Work" Benchmark includes the following components:



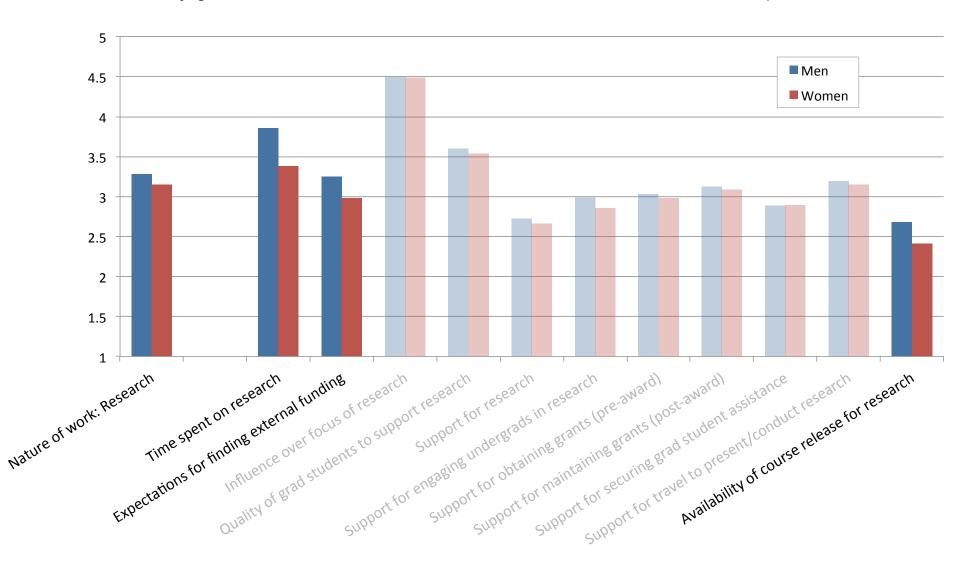
COACHE Benchmark Indicators: Group differences

Differences by **gender** among all UC Davis faculty



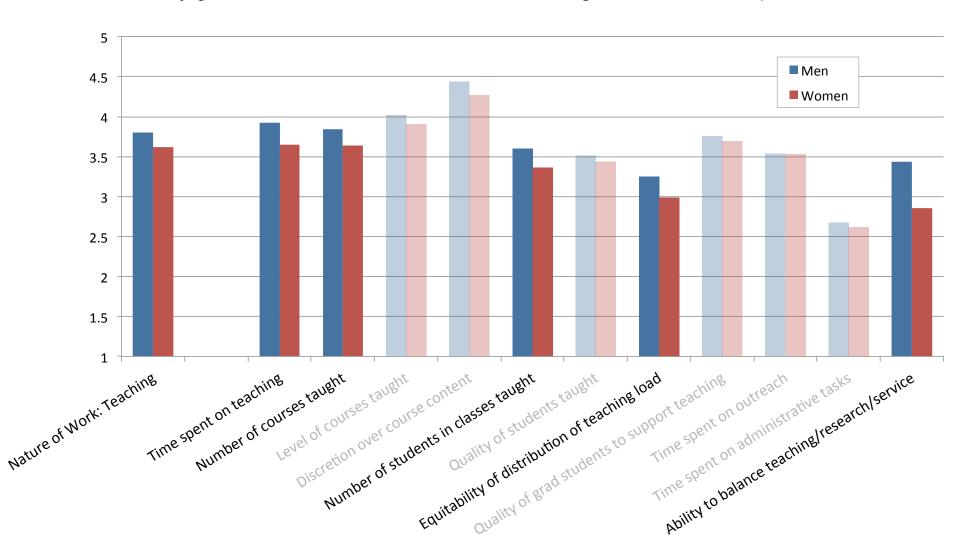
Unpacking the gender differences

Differences by gender on the "Nature of Work – Research" Benchmark components:



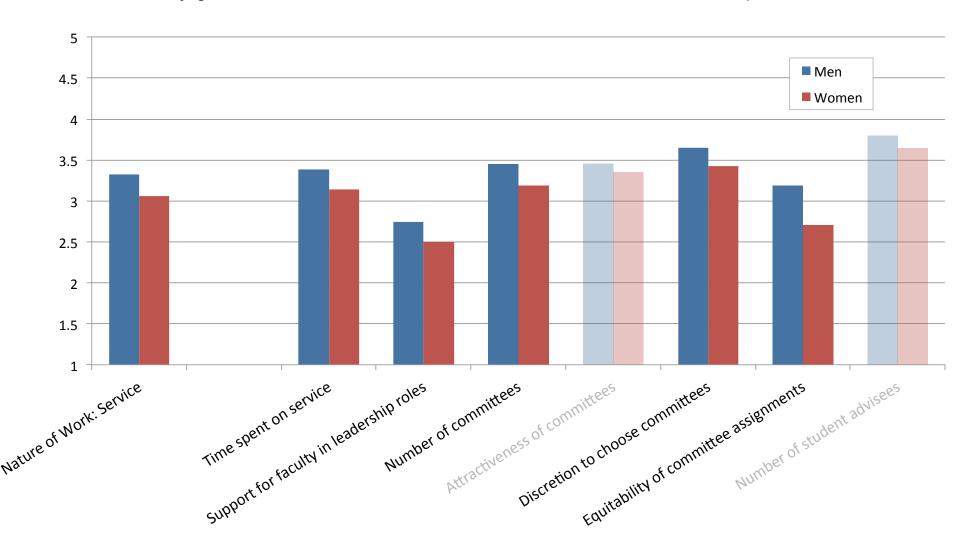
Unpacking the gender differences

Differences by gender on the "Nature of Work – Teaching" Benchmark components:



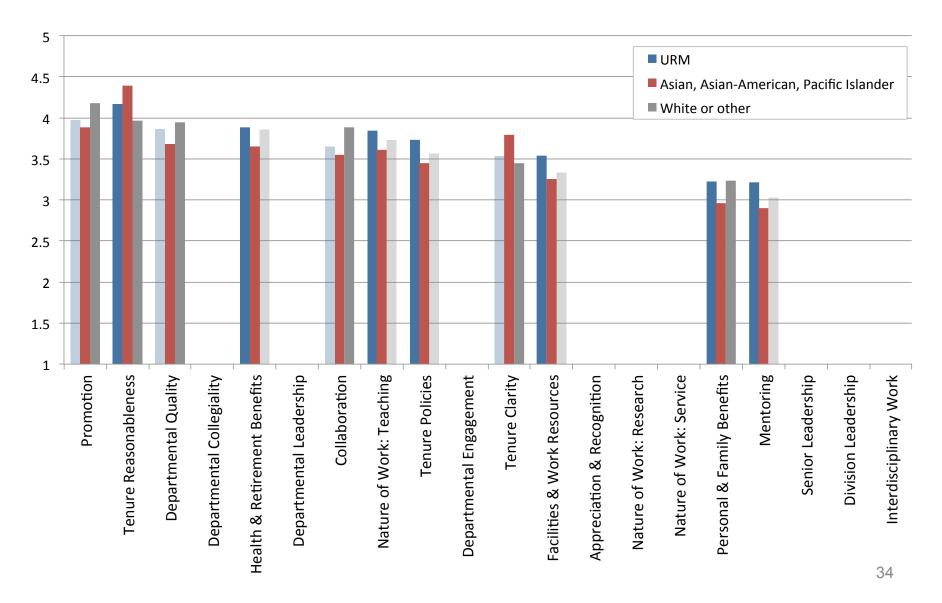
Unpacking the gender differences

Differences by gender on the "Nature of Work – Service" Benchmark components:



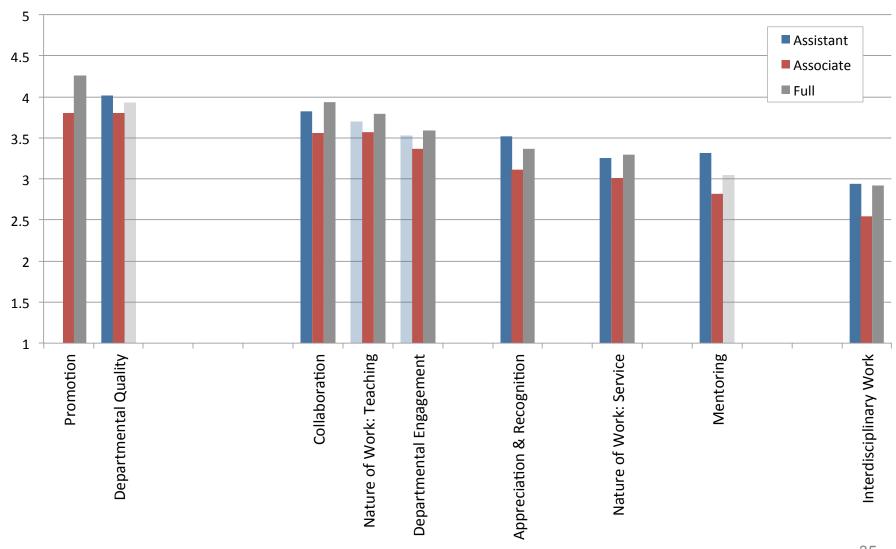
COACHE Benchmark Indicators: Group differences

Differences by race/ethnicity among all UC Davis faculty



COACHE Benchmark Indicators: Group differences

Differences by rank among all UC Davis faculty



COACHE is a tool to inform decisions, policies and practices

- Descriptive results can direct further inquiry and investigation
 - Appropriate level of analysis will vary
 - · full faculty, division, departmental means within college
 - Interpretation of the results = Best when it involves the stakeholders
- Supplemental analyses to address specific questions and to inform decision-making
 - Sound analytical design
 - Adhering to best practices
- Dissemination of results
 - Descriptive college-specific reports distributed to Deans
 - Summary reports of results for the full set of respondents by thematic area to be posted on VPAA website