

Faculty & Staff Guide

Assisting Students of Concern

EMERGENCY

UC Davis Police
911 or 530-752-1230

- Clear and imminent danger, life-threatening situations
- Personal safety concerns

NON-EMERGENCY

For Distressing Students

Office for Student Support & Judicial Affairs (OSSJA)
530-752-1128
Student Conduct:
sja@ucdavis.edu
Student Support/Case Management:
aggiecare@ucdavis.edu

Examples:

- Disruptive behavior
- Violating boundaries
- Intimidating or threatening behavior
- Expressing thoughts of harm

For Students Experiencing Distress

Student Health & Counseling Services (SHCS)
530-752-2349

- **Urgent care services** at Student Health & Wellness Center
- **Non-Urgent** mental health services by **appointment** at North Hall

UC Davis Just in Case
shcs.ucdavis.edu/justincase/
Mobile website

Examples:

- Signs of depression or anxiety
- Recent trauma
- Deteriorating academic performance
- Writing/talking about wanting to harm oneself or others

Provides information on:

- Signs of distress
- Tools to help a friend in need
- Accessing campus resources

Consultation with both SJA and SHCS may be best when responding to a student of concern. This ensures comprehensive care for the student.

RESOURCES

24 Hour/After Hours

SHCS After Hours Counseling	530-752-2349
Center for Advocacy Resources & Education (CARE)	
Emergency On-call Advocate	866-515-0155
Suicide Prevention (24-hour crisis lines):	
Davis	530-756-5000
National Suicide Prevention Lifeline	1-800-273-TALK (8255)
Sutter-Davis Hospital	530-756-6440
Woodland Memorial Hospital	530-662-3961

For Students

Center for Advocacy Resources & Education (CARE)	530-752-3299
The Mind Spa	530-752-2790
Harassment & Discrimination Assistance Program (HDAPP)	
Anonymous Call Line	530-752-2255
Student Health and Wellness Center (SHWC)	530-752-2300
UC Davis Safe Rides	530-752-2677
UC Davis Police (non-emergency)	530-752-1727

For Faculty/Staff

Academic and Staff Assistance Program (ASAP)	530-752-2727
Workplace Violence Prevention Information	530-747-3854

In the Community

Davis City Police	530-747-5400
Empower Yolo (resources and 24 hour crisis line)	530-662-1133

UC DAVIS
STUDENT HEALTH AND COUNSELING SERVICES

EACH AGGIE MATTERS
A Part of California's Mental Health Movement

Guidelines for Responding to Students of Concern

Be Proactive: Engage students early on, looking for signs of distress and setting limits on disruptive behavior.

Safety First: The welfare of the student and the campus community is the top priority when a student displays a potential of harm to oneself or others. Do not hesitate to call for help.

Listen Sensitively and Carefully: Use a non-confrontational approach and a calm voice. Avoid judgment. Express your concern and your desire to help.

Be Direct: Don't be afraid to ask students directly if they are under the influence of alcohol or drugs, feeling confused, or having thoughts of harming themselves or others.

Follow Through: Connect the student to the resources that will help them. Be open to calling these resources ahead of time or walking the student to them.

Consultation and Documentation: Always consult with campus partners: a department chair, supervisor, SJA, SHCS. Document your interaction with a student of concern. You are never alone in assisting students of concern.

Self Care: Supporting our students can take an emotional toll. Feel welcome to reach out for your own support through the Academic & Staff Assistance Program (530) 752-2727

What about Privacy Laws and Confidentiality?

- Information that the University maintains about a student is considered the student's educational record.
- In general, a student's educational record cannot be released to third parties outside of the University without the student's written consent.
- Information can be shared with others at the University who have a legitimate educational interest. This includes the Police, Counseling Services, Office for Student Support & Judicial Affairs (OSSJA), Care Management, and others. If in doubt, contact OSSJA or campus legal counsel for guidance.
- Sharing information within the University is critical. Not sharing information about a student of concern could lead to tragic consequences as well as a judgment that the University failed to do its part.

ADDITIONAL RESOURCES

For Students

Alcohol, Tobacco & Other Drugs Intervention Services (ATOD)	530-752-6334
Cross Cultural Center (CCC)	530-752-4287
Educational Opportunity Program (EOP)	530-752-9366
Lesbian, Gay, Bisexual, Transgender, Queer, Intersex, Asexual Resource Center (LGBTQIA RC)	530-752-2452
Student Disability Center (SDC)	530-752-3184
Student Recruitment & Retention Center (SRRC)	530-754-6836
Transfer Reentry Veterans Center	Transfer - 530-752-2200 Veterans - 530-752-2020
Women's Resources & Research Center (WRRC)	530-752-3372