

NEW CHAIRS TWO-DAY WORKSHOP

**Welcome
... and thank you!!!**

**Maureen Stanton
Vice Provost -- Academic Affairs**

September 22-23, 2014



Workshop overview

Day 1 am:

- Leading an inclusive department
- Overview of academic personnel processes, Work-Life programs

Day 1 pm:

- Tips and Advice from experienced chairs
- Financial Management

Workshop overview

Day 2 am:

- Recruiting and Launching New Faculty
- Faculty rights/responsibilities
- Privilege and Tenure
- Sexual harassment and sexual violence

Day 2 pm:

- Managing difficult conversations
- Budget Update for Chairs

NEW CHAIRS WORKSHOP

Leading a successful and inclusive department



Roadmap

- Climate and climate change
- Basic principles / Principles of Community
- The centrality of staff
- Department meetings
- The 90-10 Rule Revisited
- Work-life policies
- Emeriti
- Academic Federation
- Graduate Groups
- Graduate students/ post-docs
- Undergraduate majors

Good department climate provides a fertile context for change

Climate is the atmosphere or ambience of an organization as perceived by its members.

Climate influences whether an individual feels personally safe, listened to, valued, and *treated fairly and with respect*.

Problems with department climate are usually perceived by non-majority members and by those who are in the least powerful positions.

A rainy night tragedy



Corrosive effects of implicit biases

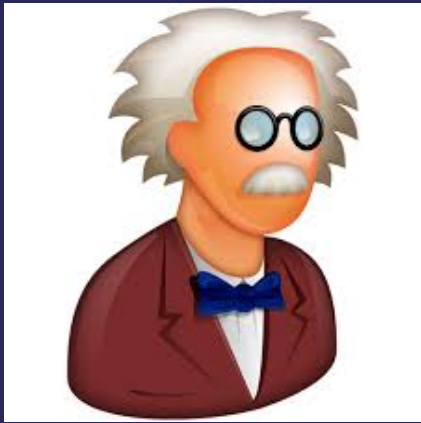
Implicit or unconscious biases based on long-time socialization impair the ability to accurately evaluate an individual's merit

Common biases seen in social science research:

- Women are seen as more caring, sensitive and compliant
- Men are seen as more competent, assertive, ambitious, worthy of advancement
- Mothers are seen as less professionally motivated (although fathers are not penalized for family status)
- Women are less likely to self-promote
- Persons of color, especially under-represented minorities, are viewed as less competent

Department meetings— Danger signs

- Biases may emerge and disable broad engagement
- Some faculty are doing almost all of the talking, while other faculty are saying very little
 - Those with the loudest voices should not have the most impact
 - Junior faculty may be afraid to speak candidly; give them an opportunity to talk with you before critical meetings
 - Attempt to draw out interaction, engagement
- Tokenism— a non-majority faculty member is treated as a representative of his or her group
- Interruption and over-talking: encourage the standard that one person speaks at a time



YOU ARE HERE



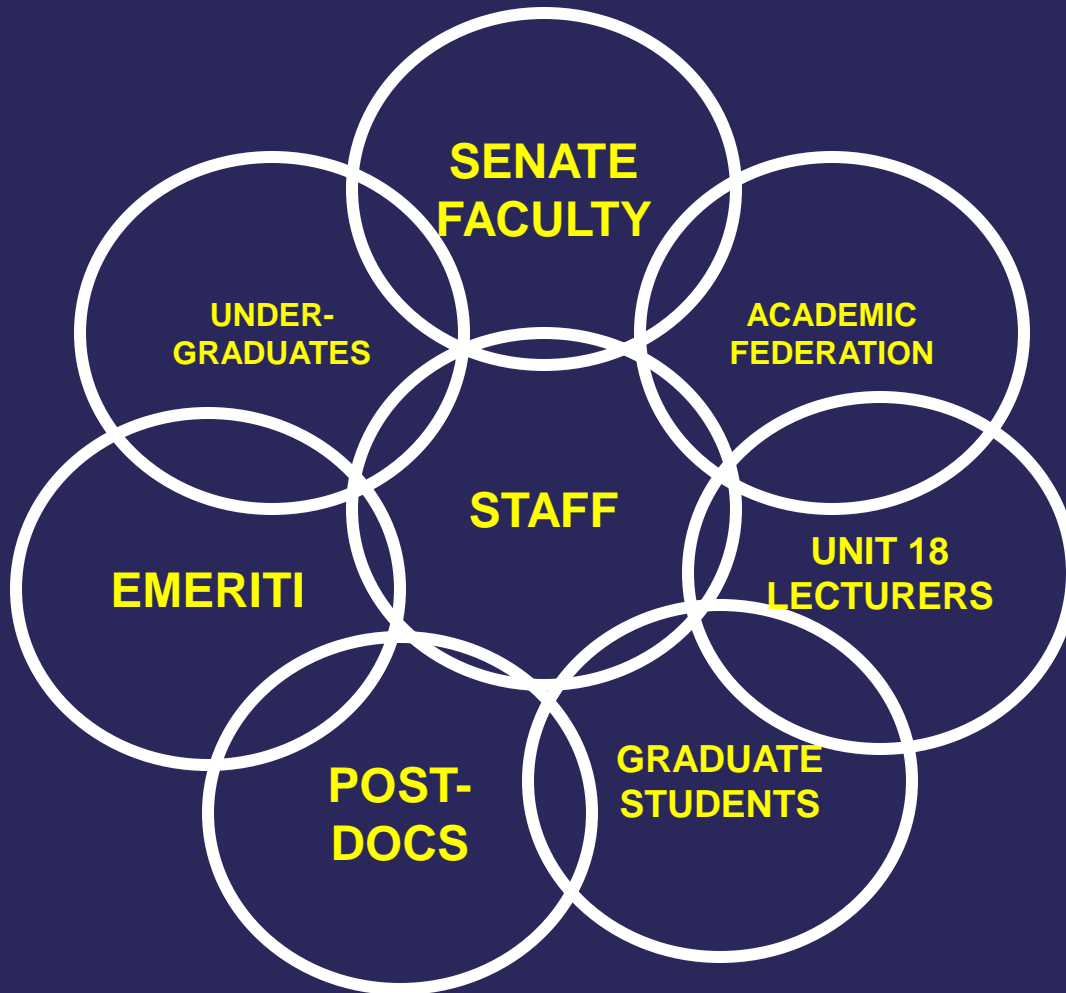
Some basic principles

- Follow the UCD Principles of Community
- Recognize the value added by diversity and engagement
- Be transparent and conspicuously fair
- Consult early and often
- Listen first, talk later
- Honor and appreciate your staff!!!
- Promote “basic manners”
- Protect, mentor and engage your junior faculty
- Be available and receptive to input
- Respond courageously to problematic behavior
- Recognize and counteracts signs of bias
- Encourage the development of new leaders

Principles of Community

- Cultivate a culture of mutual respect, tolerance and high expectation
- Facilitate the broadest possible participation in departmental affairs
- Challenges to a strong community
 - The “80-20 Rule” – uneven service or teaching loads
 - The “90-10 Rule” – rotten apples
 - Cultural, social and intellectual inertia
 - Biases (and unawareness thereof)
 - Insufficient voice (perception = reality)
- Consider having all department members (staff and faculty) take the “Living the Principles of Community” online course, with a facilitated discussion

Who *is* my department?



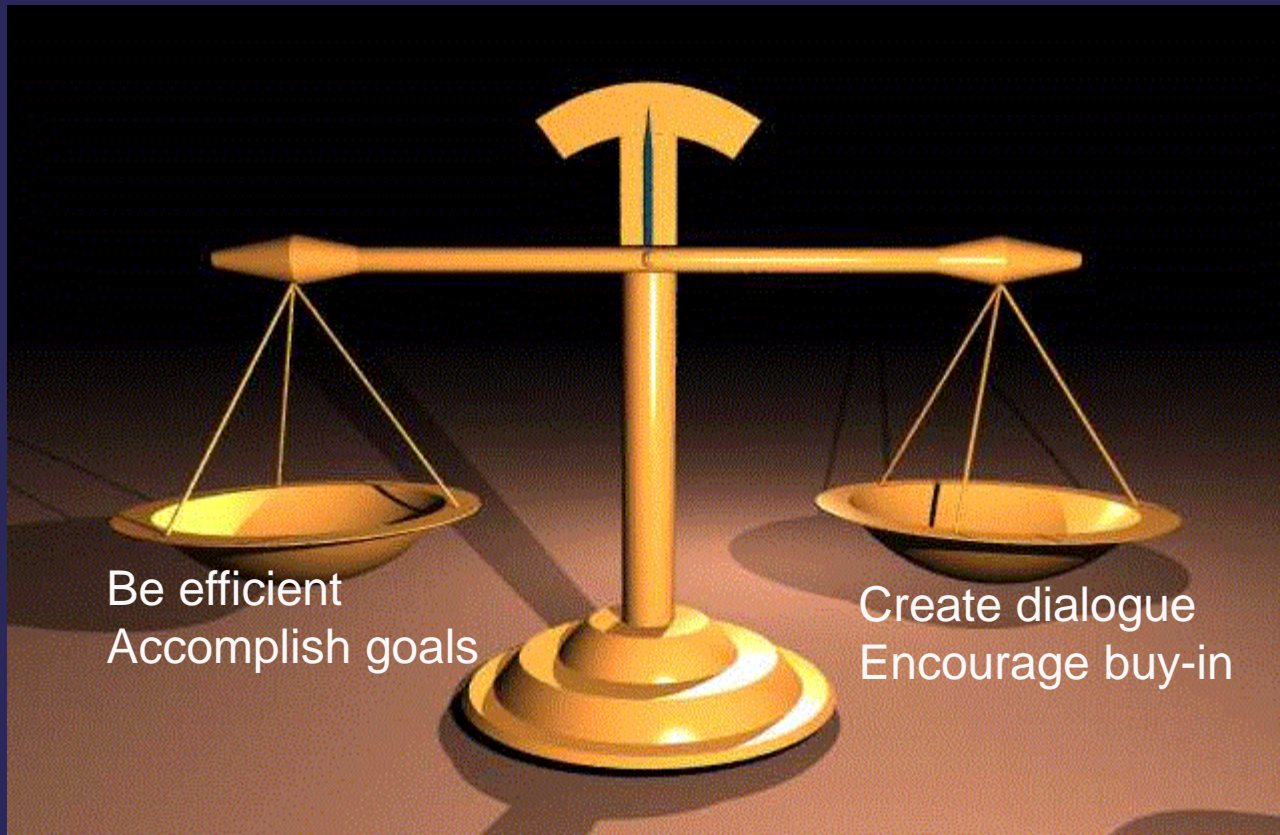
You are nothing without your staff

- Cultivate an excellent and collegial relationship with your key staff, especially the CAO / MSO
- Be an active partner in recruiting and evaluating new staff members
- Host holiday lunches, consider a department appreciation
- Recognize the ever-increasing workload, be an advocate for your staff at the dean's level
- If there are problems, consult with HR sooner than later
- Be on guard for disrespectful treatment of staff

Department meetings

- How often? Cultures vary.
- Who attends and who votes?
 - Emeriti? Academic Federation? Lecturers SOE?
 - Role of junior faculty members
 - **Review and update your voting rules!**
- Distribute agenda, ask for additional items several days ahead
- Walk the halls and talk to individuals, especially when difficult issues are on the agenda
- As-needed versus a regular, scheduled time?
 - Be cognizant of family constraints
 - Consider staff workload

Running an inclusive department meeting



Be efficient
Accomplish goals

Create dialogue
Encourage buy-in

Eliminate unlikely options
Make assumptions
State own opinion first

Consider all feasible options
Seek, value input from all
Listen first

Now, just to review, at the last faculty meeting we established that Marcia hates Fred, Fred hates Carol and Marcia, Carol really can't stand Larry, Larry despises me, and I hate Larry, Marcia, Fred and Penny.



SIPRESS

Department meetings– Danger signs

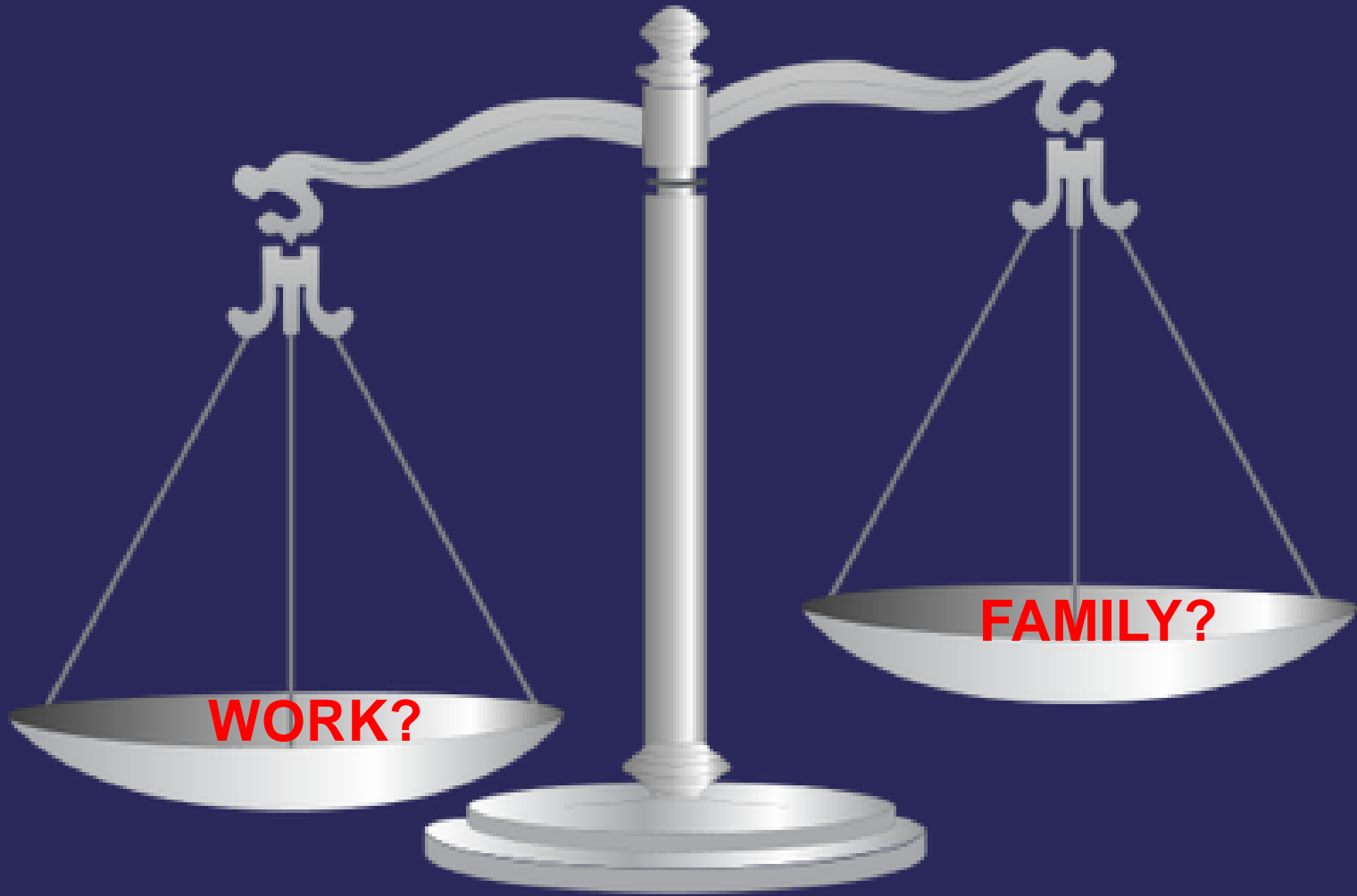
- Biases may emerge and disable broad engagement
- Some faculty are doing almost all of the talking, while other faculty are saying very little
 - Those with the loudest voices should not have the most impact
 - Junior faculty may be afraid to speak candidly; give them an opportunity to talk with you before critical meetings
 - Attempt to draw out interaction, engagement
- Tokenism– a non-majority faculty member is treated as a representative of his or her group
- Interruption and over-talking: encourage the standard that one person speaks at a time

The 90-10 Rule



- “Rotten apples” can be long-term agents of destruction
- When recruiting for a tenured position, consider asking permission to contact other people not on the candidate’s referee list– do for *all*
 - “kiss up versus Kick down” a common pattern
 - 360-degree referral and review
 - Pay attention to your staff and your students
- For current faculty, **document issues and interactions of concern**
 - Consult with dean, Academic Affairs
 - Follow up with an email after a difficult conversation
 - Consider describing impacts of behavior on teaching, mentoring, research, service in department or chair letter in dossier

A bad choice for the Academy



UC DAVIS Work-Life policies

- W-L helps with both recruitment and retention of diverse faculty.
- **Chairs/Directors set the tone.** Chairs/Directors & Managers should provide information about the program, *encourage faculty to use the program, and educate members of the department about the program to help change the culture.* Please use our office, and our Work-Life advisors, for any questions about these programs and policies.
- See brochure and further Work Life Information:
<https://academicaffairs.ucdavis.edu/programs/work-life/index.html>

Extension of the tenure clock / Deferral of a merit action

- Extending the Tenure Clock – APM 133-17-h (2 years maximum)
 - Significant illness of self or immediate family member
 - Childbearing/rearing (1 year per birth/adoption event)
 - Catastrophic research infrastructure delay or failure
 - *Ensure that eligible faculty request clock extensions*
 - *Ensure that voting faculty know these extensions are not pejorative*
- Post-tenure deferrals – for childbearing/rearing/significant illness
 - 2 years maximum for any reason
 - deferral requests required
- These practices increase tenure success, but can have consequences for lifetime earnings

Child-bearing leave and ASMD

For the first affected academic term, one quarter/semester of leave for the female faculty member who gives birth or for the faculty parent who has 50% or more responsibility for the newly adopted/placed child.

Replacement teaching funds are provided centrally for all scheduled courses during the first quarter/semester.

An additional quarter of ASMD is provided for one faculty parent (male or female) with 50% or more care of the child.

Replacement teaching funds are provided centrally for one course during the ASMD quarter/semester.

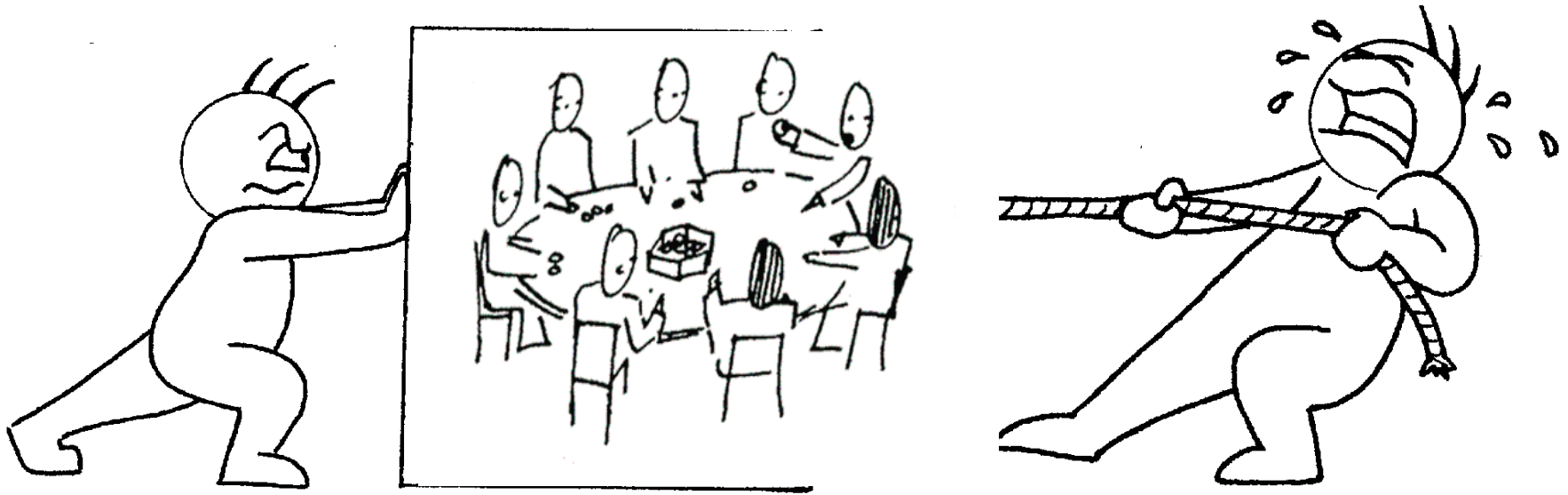
Additional childbirth and childcare benefits

- If there are two or more children born or adopted within a short time interval, then an additional quarter of ASMD (for a total of 2 quarters of ASMD) is provided.
- If both parents are faculty members, then one can have the quarter of leave and both can have a quarter of ASMD, as long as they confirm that each will have 50% or more care of the child during that time.
- Ability to go *part time* for family issues (MOU created for each case)

Change is hard / effecting change

- As we'll discuss tomorrow, university imperatives are changing fast, but faculties have a great deal of inertia
- Work to create an awareness of this, and a culture that is open to change
 - Commitment to (and discussions of) diversity in students and faculty; APM 210
 - Unconscious biases are likely, must be actively countered
 - Discussions of work-life policies
 - Often, early career faculty will lead changes, but may feel uncomfortable doing so
- Reward, encourage development of new teaching methods— pairing early career with late-career faculty
- Honor and embrace the changes encouraged by early career faculty members... get their ideas!

Change is hard / effecting change



Kotter's Theory of Change (Kotter, 1995; Harvard Business School)

Create a sense of urgency

Form a powerful coalition— find allies

Create a vision for change —what are the core values, what will things look like?

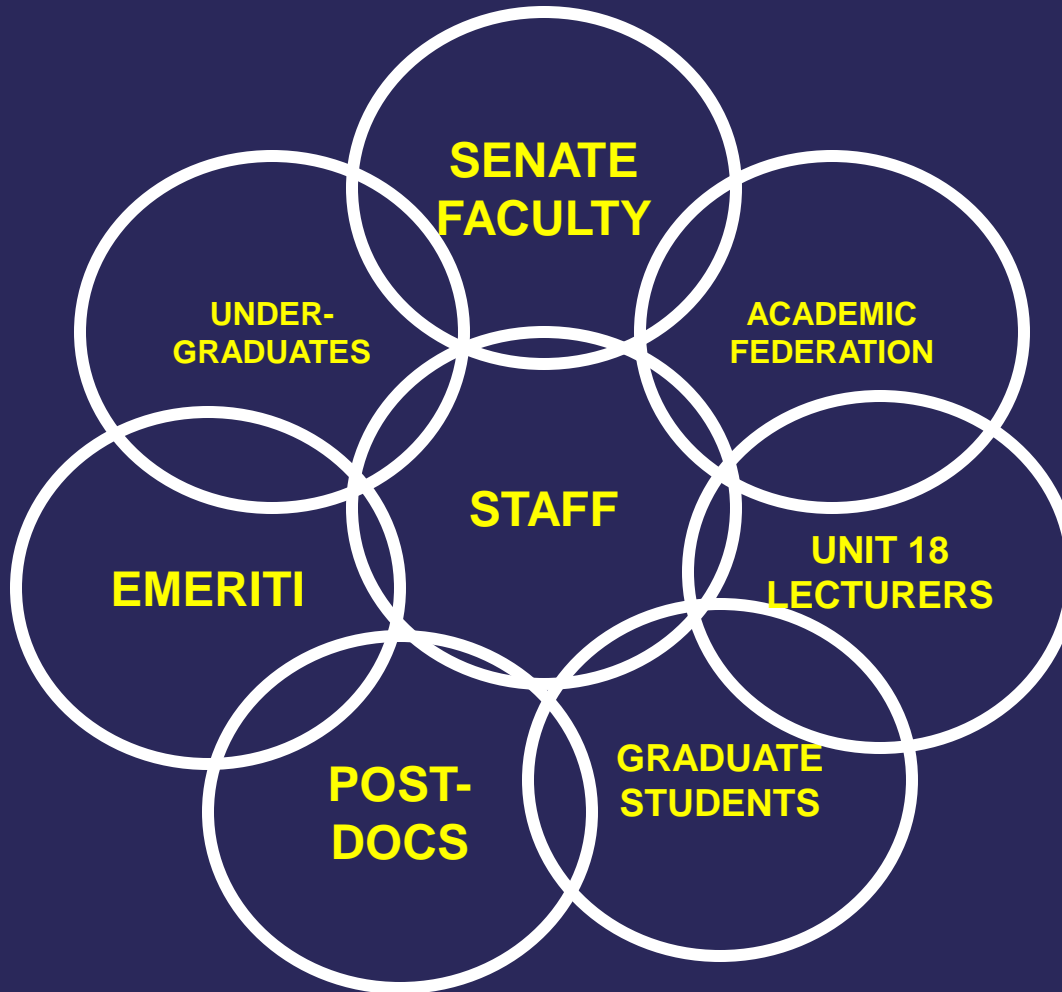
Remove obstacles and reward successes

Create short-term wins

Build on the small successes

Build the change into the institutional and its culture

Who *is* my department?



Emeriti

- Can be valuable members of the department, and should be informed of all meetings
- Some departments allow emeriti to vote
- Are eligible for office and laboratory space
- “Senior Research Professor” - available as a working title for emeriti active in research
- 60 days post-retirement, emeriti can be recalled for teaching or research
 - Do not discuss recall with faculty member < 60 years old
 - Small grants from Retiree Center can sometimes cover part of cost
 - Income cannot exceed 43% of retirement base pay
 - A tricky issue – generally, avoid the use of research accounts, and do NOT use research accounts to exceed 43% “compensation”

Academic Federation

Varied titles, varied roles, including...

- Unit 18 Lecturers
- Academic Coordinators
- Researchers
 - Specialists, Project Scientists, Professional Researchers
- AF members are *academics*, not staff, and have a well-developed peer organization at UC Davis
- Establish a Peer Group and a Voting Group for merits, promotions
- Unit 18 lecturers:
 - excellent teaching *expected*
 - Acceleration for awards, pedagogical research/dissemination
- Researchers— study APM and AA guidelines at appointment
 - All expected to have PhD/MD (or comparable experience) except Assistant Specialists
 - Require academic achievement (and mentorship) to advance

Graduate students / Post-docs

- Are often an under-utilized departmental resource
- Consider participation on search committees and other work/advisory groups
- The department, not the graduate group, is the environment in which these early-career scholars work
 - Grad students are a population that is especially vulnerable to the impacts of poor faculty mentors, harrassment, etc.
 - Serious mentorship / harrassment problems may require intervention by the department chair
- Work-Life issues are HUGE in this group: consider ways to accommodate needs/schedules of parents

Collaboration with Graduate Group Chairs

- Teaching/service needs at *both* graduate and undergraduate levels must be met
- Lack of clear one-to-one mapping between departments and graduate groups can make this a challenge
 - Consult early with key grad group chairs
 - Collaborate on teaching responsibilities
- Mentorship / misconduct issues— the lab/research group is a departmental entity, so collaboration with grad group chairs on problems involving grad student mentorship is essential

Undergraduate majors

- Can be valuable members of the department community
- Peer advisers provide a key link between faculty and students
- Potential areas for engagement
 - “Testing” of department website
 - Club activities
 - Organize faculty/grad student presentations on research opportunities
 - Request seminars
- Other considerations
 - Tracking and engaging student alumni
 - Assessment of program effectiveness

Some useful resources

- Chair's Handbook
http://academicpersonnel.ucdavis.edu/chairs_handbook.cfm
- Work-Life Information
<http://academicpersonnel.ucdavis.edu/worklife/>
- Faculty Searches
APM 500 <http://www.ucop.edu/acadadv/acadpers/apm/apm-500.pdf>
- *Enhancing Department Climate*
- UCD APM 500:
<http://manuals.ucdavis.edu/apm/500.htm>