# New Faculty Workshop "Teaching to an International and Diverse Classroom"

Dawn Takaoglu, M.A. International and Academic English Director Undergraduate Education

> Mikael Villalobos, Ed.D. Associate Chief Diversity Officer Office of Campus Community Relations

> > September 21, 2015

## Why is this important in our work?

 2020 Initiative – creating a diverse community of scholars

5,000 new students by 2020

 Steady and significant growth in international undergraduate student population

## Campus Climate Survey (2013)

- Some members of the community experience exclusionary conduct:
  - 24% of respondents (n=4,371) believed that they had personally experienced exclusionary, intimidating, offensive and/or hostile conduct;
  - 8% of respondents (n=1,538) indicated that the conduct interfered with their ability to work or learn.
  - Differences emerged based on various demographic characteristics including position status, ethnic identity, racial identity, and discipline of study.
- Forty-six percent of Students, Trainees, and Post-Docs (n = 4,105) did not see enough faculty/staff with whom they identified.
- Thirty-six percent (n = 3,259) felt faculty pre-judged their abilities based on their perception of students' identities/backgrounds.
- Transgender and genderqueer respondents were more likely to feel "uncomfortable"/"very uncomfortable" than were other respondents

## Diversity in the Local Context

#### **UCD Undergraduate Student Population**

African American: 3%

• Asian/Asian American: 39%

• Chicano/Latino: 19%

• Native American: < 1%

• White 29%

Other/Unknown: 2%

• Average age: 21

- 6% of Undergraduates are age 25 and up

• Female: 57%

• Male: 43%

• UC Overall: 21% of students were born outside United States; 40% of students are US-born with at least one parent born outside US

#### UCD Graduate/Professional Students

<ul> <li>Black/African-American</li> </ul>	3%
<ul><li>Asian/Asian-American</li></ul>	16%
<ul> <li>Chicano/Latino/Hispanic</li> </ul>	11%
<ul> <li>Native American/American Indian</li> </ul>	2%
<ul> <li>White/Caucasian</li> </ul>	62%
<ul><li>Other/Unknown</li></ul>	6 %

Women

50% 50% Men

Source: Graduate Studies Data Reports, Fall 2014

#### **UC Davis International Students**

#### Total number of International Students: 3,890

New UCD Admits Fall 2014	
UG 1st Year & Transfer	930
New Grad & Professional	433
New Non-Degree Seeking	96
Grand Total - new	1459

#### New Student Top 5 Majors:

- 1. Economics
- 2. Statistics
- 3. Computer Science
- 4. Mathematics
- 5. Electrical & Computer Engineering

#### **Points of Origin:**

- 1. China
- 2. India
- 3. South Korea
- 4. Hong Kong
- 5. Indonesia
- 6. Taiwan
- 7. Japan
- 8. Canada
- 9. United Kingdom
- 10. Brazil

Source: UC Davis SISS, 2014

## Your Roster

w profile)			Level	Units	Class	Major
First	<u>Middle</u>	<b>PreferredName</b>				- 1
Cristal	Vargas	Cristal	UG 🕕	0	FR 🕦	LMAT (
Stella		Stella	UG 🕕	0	FR 🕕	LENL (
<u>Dianna</u>	<u>Priscilla</u>	Dianna	UG 🕦	0	FR 🕕	LUHU
<u>Sarah</u>	<u>Noelle</u>	Sarah	UG 🕦	0	FR 🕕	LMAT (
Mary	<u>Lupe</u>	Mary	UG 🕕	0	FR 🕕	LASD
Kristi	Yoon Jung	Kristi	UG 🕦	0	FR 🕕	LUSS (
<u>Jenelle</u>	Veronica	Jenelle	UG 🕦	0	FR 🕦	AANS
Sarai	<u>Nicole</u>	Sarai	UG 🕦	0	FR 🕕	AANS
<u>Angelina</u>		Angelina	UG 🕦	0	FR 🕦	ANSC
<u>Amaris</u>	<u>Jocelyn</u>	Amaris	UG 🕦	0	FR 🕦	AANM
<u>Priscilla</u>	<u>Payal</u>	Priscilla	UG 🕦	0	FR 🕕	BNPB (
Carolina	<u>Elena</u>	Carolina	UG 🕦	0	FR 🕕	BBIS (
Anthony	<u>Lin</u>	Anthony	UG 🕕	0	FR 🕕	BULS (
<u>Anushka</u>		Anushka	UG 🕦	0	FR 🕕	ECOM
<u>Althea</u>	<u>Balingit</u>	Althea	UG 🕕	0	FR 🕕	ECOM
<u>Olaf</u>		Olaf	UG 🕦	0	FR 🕕	EEEL (
Logan	<u>Andrew</u>	Logan	UG 🕕	0	FR 🕕	ECSE (
Stanford	<u>Soendoro</u>	Stanford	UG 🕦	0	FR 🕕	ECML (
<u>Jaime</u>		Jaime	UG 🕕	0	FR 🕕	BNPB (
<u>Paola</u>		Paola	UG 🕕	0	FR 🕕	AEXP (
Ramon	<u>Agustin</u>	Ramon	UG 🕕	0	FR 🕕	AANS
<u>Luis</u>	<u>Eduardo</u>	Luis	UG 🕕	0	FR 🕕	LMUS
Chaohao		Chaohao	UG 🕕	0	SO 🕕	EEEL (
<u>Edna</u>	<u>Jasmin</u>	Edna	UG 🕦	0	FR 🕕	LUSS (
lennifer		lennifer	UG ①	0	FR ①	BBIS
	First Cristal Stella Dianna Sarah Mary Kristi Jenelle Sarai Angelina Amaris Priscilla Carolina Anthony Anushka Althea Olaf Logan Stanford Jaime Paola Ramon Luis Chaohao Edna	Cristal Vargas Stella Dianna Priscilla Sarah Noelle Mary Lupe Kristi Yoon Jung Jenelle Veronica Sarai Nicole Angelina Amaris Jocelyn Priscilla Payal Carolina Elena Anthony Lin Anushka Althea Balingit Olaf Logan Andrew Stanford Soendoro Jaime Paola Ramon Agustin Luis Eduardo Chaohao Edna Jasmin	First Vargas Cristal Stella Stella Dianna Priscilla Dianna Sarah Noelle Sarah Mary Lupe Mary Kristi Yoon Jung Kristi Jenelle Veronica Jenelle Sarai Nicole Sarai Angelina Angelina Amaris Jocelyn Amaris Priscilla Payal Priscilla Carolina Elena Carolina Anthony Lin Anthony Anushka Althea Balingit Althea Olaf Olaf Logan Andrew Logan Stanford Jaime Paola Ramon Agustin Ramon Luis Eduardo Chaohao Edna Jasmin Edna Cristal Stella Dianna Dianna Dianna Anry Kristi Yoon Jung Kristi Jenelle Sarai Angelina	First Middle Oristal UG US US Ella US US US US Ella US US US Ella US US US US Ella US US US US US Ella US US US US US US Ella US	FirstMiddlePreferredNameCristalVargasCristalUG ① 0StellaUG ① 00DiannaPriscillaDiannaUG ① 0SarahNoelleSarahUG ① 0MaryLupeMaryUG ① 0KristiYoon JungKristiUG ① 0JenelleVeronicaJenelleUG ① 0SaraiNicoleSaraiUG ① 0AngelinaAngelinaUG ① 0AmarisJocelynAmarisUG ① 0PriscillaPriscillaUG ① 0CarolinaElenaCarolinaUG ① 0AnthonyLinAnthonyUG ① 0AnushkaAnushkaUG ① 0AltheaBalingitAltheaUG ① 0OlafUG ① 0OLoganAndrewLoganUG ① 0StanfordSoendoroStanfordUG ① 0JaimeJaimeUG ① 0PaolaPaolaUG ① 0RamonAgustinRamonUG ① 0LuisEduardoLuisUG ① 0ChaohaoChaohaoUG ① 0	FirstMiddlePreferredNameCristalVargasCristalUG 0 0 FR 0StellaStellaUG 0 0 FR 0DiannaPriscillaDiannaUG 0 0 FR 0SarahNoelleSarahUG 0 0 FR 0MaryLupeMaryUG 0 0 FR 0KristiYoon JungKristiUG 0 0 FR 0JenelleVeronicaJenelleUG 0 0 FR 0JenelleVeronicaJenelleUG 0 0 FR 0SaraiNicoleSaraiUG 0 0 FR 0AngelinaAngelinaUG 0 0 FR 0AmarisJocelynAmarisUG 0 0 FR 0PriscillaPriscillaUG 0 0 FR 0CarolinaElenaCarolinaUG 0 0 FR 0AnthonyLinAnthonyUG 0 0 FR 0AnushkaAnushkaUG 0 0 FR 0AltheaBalingitAltheaUG 0 0 FR 0OlafOlafUG 0 0 FR 0LoganAndrewLoganUG 0 0 FR 0JaimeJaimeUG 0 0 FR 0PaolaPaolaUG 0 0 FR 0RamonAgustinRamonUG 0 0 FR 0LuisEduardoLuisUG 0 0 FR 0ChaohaoChaohaoUG 0 0 FR 0EdnaJasminEdnaUG 0 0 FR 0

#### **Domestic ESL**

U.S. citizens, permanent residents or refugees with varying amounts of time and ESL instruction in U.S. schools.

#### Some common characteristics:

- Good communicators with the ability to mask other language deficiencies
- Often have undeveloped writing skills and may struggle with reading
- Familiar with U.S. classroom culture
- First generation college students
- Have jobs or have work experience.

#### **International**

Have F-1 visas or non-immigrant visas

#### Some common characteristics:

- High-performing students often with great pressure from family abroad
- Better at reading than writing; better at listening than speaking.
- Hold instructors in high esteem and seek their advice
- Unfamiliar with U.S. classroom culture and concepts of plagiarism
- Unaccustomed to having counseling or academic support services
- Unaccustomed to the demands of living independently and often lacking in local networks of family and friends
- Rarely have work experience and have limited access to jobs in USA.

### **UC** Davis Diversity

- Various religious and spiritual backgrounds
- Receiving long-term and short-term services for disability
- Identify as gay, lesbian, bisexual, transgender, intersex
- Speak English as a second language
- International scholars representing more than 100 countries
- Across three generations

## Principles of Community

Reaffirmed, April 28, 2015

- "We affirm the dignity inherent in all of us, and we strive to maintain a climate of equity and justice demonstrated by respect for one another...
- "We promote open expression of our individuality and our diversity within the bounds of courtesy, sensitivity and respect...
- "We recognize that each of us has an obligation to the UC Davis community of which we have chosen to be a part."

## Case Study

 A student informs you that an examination is scheduled on a day of religious observance. He requests for consideration to take the examination on a different day.

## Case Study

• A student has come to your office hours to discuss his work in your course. On the first major assignment, he submitted a paper that clearly indicates he is struggling with English. Now, he wants to know if he can have additional time and/or a bilingual dictionary when he takes the upcoming midterm exam.

## Case Study

 Two days before a scheduled mid-term, a student, citing disability, requests for accommodation to extend the time to complete the examination.

## Creating an Inclusive Learning Environment

- POC in syllabus sets the tone for discourse and expected behavior in class.
  - Serves as a guide when having difficult conversations and facilitating conversations about controversial topics.
- Consider needs of diverse student population
  - learning styles
  - preferred names
  - encouraging participation
  - identify resources available to students in syllabus
  - consult calendar to avoid scheduling conflicts with regard to religious observance

## Engaging International and ESL Students

## Learn students' names and tell them how to address you

Chinese Names – Wes Young in SISS <u>wryoung@ucdavis.edu</u>

#### Be friendly, patient and encouraging:

• you may be one of the first professors on campus a student meet

#### Make language accessible:

- Review your syllabus for jargon, acronyms and idioms
- Avoid, or teach, UC Davis jargon
  - The Glossary <a href="http://iae.ucdavis.edu/z docs/ucdavis glossary full.pdf">http://iae.ucdavis.edu/z docs/ucdavis glossary full.pdf</a>

## Be explicit:

#### Communicate your expectations:

- Your Teaching Methods
- Participation & Engagement
- Acceptable times and types of "help" and "group work"
- Plagiarism & Citation
  - Library <a href="http://guides.lib.ucdavis.edu/citations">http://guides.lib.ucdavis.edu/citations</a>
  - Student Judicial Affairs <a href="http://sja.ucdavis.edu">http://sja.ucdavis.edu</a>
- Preview and encourage students to pre-read

## ESL resources on campus

- Student Academic Success Center Dutton Hall
  - Tutoring & workshops in writing and ESL
- Entry Level Writing
  - Intensive writing tutoring
- International and Academic English
  - Partners in the Acquisition of Languages (PAL)

### Directive 97-124

"UC Davis seeks to accommodate any student who, in observance of religious creed, encounters an unavoidable conflict with a test or examination schedule..." (Academic Senate resolution, 1997-98)

## Religious Observances

- UC Davis seeks to accommodate any student who, in observance of a religious creed, encounters an unavoidable conflict with a test or examination schedule.
- The student is responsible for providing, in writing no later than the beginning of the quarter, notification of a potential conflict.
- Instructors will consider such requests on a case-by-case basis and determine whether such conflicts can be resolved.
- Instructor will determine, in consultation with the student, a time during which the student can take the test or examination without incurring a penalty or violation to the student's religious creed.

Source: <a href="http://registrar.ucdavis.edu/UCDWEBCATALOG/academicinfo/exams.html">http://registrar.ucdavis.edu/UCDWEBCATALOG/academicinfo/exams.html</a>

Directive 97-124, Academic Senate Resolution, 1997-1998

### Students with Disabilities

- Students with documented disabilities may be entitled to in-class accommodations.
- The student shall provide the instructor with a letter from the Student Disability Center (SDC) recommending those academic accommodations.
- Students must request accommodation as soon as possible, to allow the university reasonable time to evaluate the request and offer necessary adjustments.

Source: <a href="http://registrar.ucdavis.edu/UCDWEBCATALOG/academicinfo/exams.html">http://registrar.ucdavis.edu/UCDWEBCATALOG/academicinfo/exams.html</a>

## Students still mastering English

#### Discussion points:

- More time? ESL is an accomplishment, not a disability
- Dictionaries? Possibly. . Be cautious of electronic dictionaries. Paper dictionaries you provide can be helpful.

#### Ways you can help:

- Provide testing terminology and sample questions with very similar wording.
- Consider providing rubrics with separate criteria for content knowledge and language use; weight them according to learning outcomes.

#### Resources

AB540 & Undocumented Student Resource Center

**Academic Affairs** 

Center for Educational Effectiveness (Undergraduate Education)

Counseling and Psychological Services

**Cross Cultural Center** 

Entry Level Writing Program (Undergraduate Education)

Harassment and Discrimination Assistance and Prevention Program

International and Academic English

Lesbian, Gay, Bisexual, Transgender, Queer, Intersex, Asexual Resource

Center

Office of Campus Community Relations

**Ombuds Office** 

Services for International Students and Scholars

Student Disability Center

**Student Judicial Affairs** 

Student Recruitment and Retention Center

Veterans Affairs Office – Student Success Center

Women's Resources and Research Center

"Inclusive, good-quality education is a foundation for dynamic and equitable societies."

~Desmond Tutu

## Thank You!

Dawn Takaoglu dmtakaoglu@ucdavis.edu

Mikael Villalobos mbvillalobos@ucdavis.edu