

How can Academic Technology Services help you?



TOP 10 SERVICES

Educational Technology

Academic Technology Services offers a range of services to help faculty teach, create, research, and work with peers. To learn more about these featured services, use the contact information listed with each item below, or email ats@ucdavis.edu

-  **UC Davis Canvas** is the Learning Management System (LMS) of UC Davis. Found at canvas.ucdavis.edu, UC Davis Canvas provides a home for classes taught at UC Davis. For answers to UC Davis Canvas questions, email canvashelp@ucdavis.edu.
-  **AggieVideo** uses **Kaltura**, a YouTube-like video streaming and management portal that assists faculty with creating, uploading, editing, and managing video content. Kaltura is also integrated within UC Davis Canvas to allow for seamless video embedding in course pages, and access to the same My Media found in AggieVideo. For more information, contact aggievideos@ucdavis.edu.
-  **ATS Faculty Forums, including DOLCE: Discussing Online Learning and Collaborative Education**, meet every first and third Friday of the month at noon via Zoom. Hear presentations from faculty members about their experiences implementing innovative uses of educational technology. For more information, contact Dr. Andy Jones at ajones@ucdavis.edu.
-  The **ATS Instructional Design** team partners with faculty to create solutions to current teaching, learning, and research challenges. They bridge evidence-based discoveries from the learning sciences with appropriate technologies to inspire and inform education innovation. For more information or to request a consultation, contact instructionaldesign@ucdavis.edu.
-  **The Wheel** – For more information about instructional technology and ATS events, visit the UC Davis instructional technology blog, **The Wheel**, at thewheel.ucdavis.edu. To propose or write stories for **The Wheel**, contact Dr. Andy Jones at ajones@ucdavis.edu. Also, follow us on Twitter [@ucdaviswheel](https://twitter.com/ucdaviswheel).
-  **Lecture Capture** – Upon request, classroom-based lecture recording is available in 122 general assignment classrooms to automatically capture audio and on-screen content during faculty lectures. 51 of those classrooms can also capture video. For more information, contact lecturecapture@ucdavis.edu.
-  **Media Production** – We can help you convey complex or elusive concepts and processes with any combination of the following professional services: illustration, graphic design, animation, audio, photography, and video – in our classrooms, lab, or in the field. Limited **Educational Technology Resource Awards (ETRA)** are available to cover media production services for instructional uses. For more information and to schedule our services, please contact ats@ucdavis.edu.
-  **LMS** – **Integrational technologies** – Additional integrational technology tools to engage learners, integrate video, and assist with grading are already licensed for campus-wide use. Products such as iClicker, Piazza, PlayPosit, Gradescope, and Turnitin are integrated within UC Davis Canvas and ready for instructors to use in their instructional plans. For a full list of supported technologies, visit: <https://canvashelp.ucdavis.edu/campus-supported-tools>.
-  **The Keep Teaching website** provides UC Davis faculty with resources to guide remote teaching and learning in the event of emergencies. The resources are also useful for planning fully online instruction, or incorporating online or technology-mediated activities into traditional courses. Please visit <https://keepteaching.ucdavis.edu/>.
-  **Instructional Support Events** – The ATS regularly hold online events to support instructors who are using academic technologies to enhance their teaching, including the Summer Institute on Teaching and Technology (SITT), Ed Tech Week, the Ed Tech Spotlight Series, various webinars, and more. Follow **The Wheel** and look for Canvas announcements to discover upcoming events.

UCDAVIS
INFORMATION AND
EDUCATIONAL TECHNOLOGY
Academic Technology Services

9.6.22

Who is Academic Technology Services?

Instructional
Design

Educational
Technology

Media
Services

ATS Media Production Services

- Illustration
- Graphic Design
- 2D Animation
- Video and Audio Production
(We have a drone!)
- Photography
- eLearning Studio
- Training and Consulting
- [ETRA Grants to Support Teaching](#)

A quick tip: Did you know that all instructors are eligible for 20 hours of professional media production services for course instruction **each quarter**, resources permitting?



Discover Educational Technologies

Campus Supported Tools

Home - Campus Supported Tools

The tools listed below are licensed for campus-wide use, and are already integrated within [UC Davis Canvas](#) for instructors to use in their instructional plans. Check the [full list of LTI Apps](#) for unsupported tools and tools under review or to [request a new app](#).

Tool Name	Tool Description	Available Resources		
AggieVideo (Kaltura)	Video Management and Streaming	Getting Started	Support and Training	Instructional Strategies
Bookshelf*	eBook platform for Equitable Access		Support and Training	
Canvas	Learning management system	Getting Started	Support and Training	
Examity	Live online proctoring	Getting Started	Support and Training	
Gradescope	Online grading system	Getting Started	Support and Training	Instructional Strategies
iClicker	Student response survey system	Getting Started	Support and Training	
Kaltura Capture	Personal desktop lecture capture	Getting Started	Support and Training	Instructional Strategies
Lecture Capture	Classroom lecture capture	Getting Started	Support and Training	

<https://canvashelp.ucdavis.edu/campus-supported-tools>

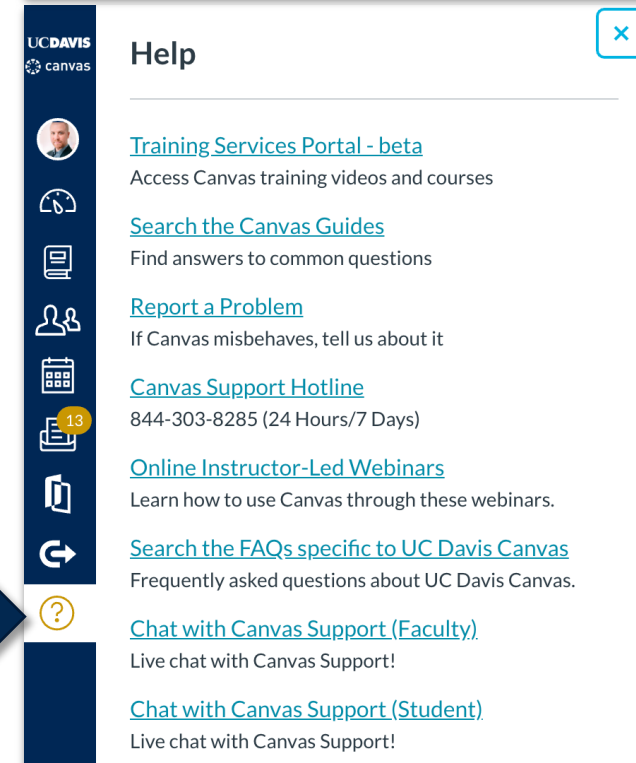
Canvas LMS Support



<https://canvas.ucdavis.edu>

<https://canvashelp.ucdavis.edu>

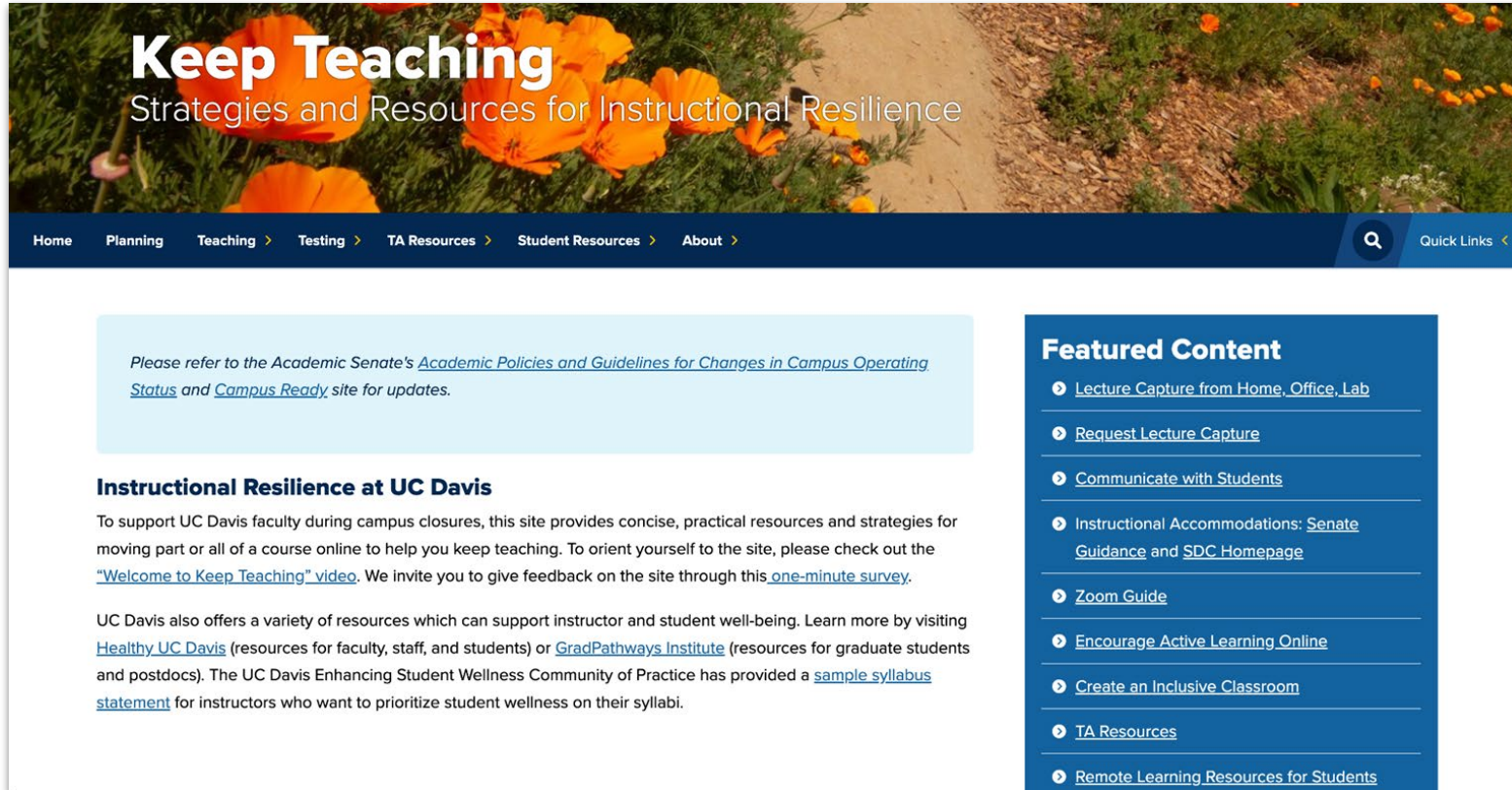
A quick tip: Use the “Modules” tool to organize materials for your students.

A screenshot of the Canvas Help sidebar. It features a dark blue vertical bar on the left with icons for user profile, home, courses, people, calendar, a notification badge with '13', a document, a refresh arrow, and a question mark. The main area is white with the title 'Help' and a list of links: 'Training Services Portal - beta', 'Search the Canvas Guides', 'Report a Problem', 'Canvas Support Hotline', 'Online Instructor-Led Webinars', 'Search the FAQs specific to UC Davis Canvas', 'Chat with Canvas Support (Faculty)', and 'Chat with Canvas Support (Student)'. A large blue arrow points from the left towards the question mark icon in the sidebar.

Help

- [Training Services Portal - beta](#)
Access Canvas training videos and courses
- [Search the Canvas Guides](#)
Find answers to common questions
- [Report a Problem](#)
If Canvas misbehaves, tell us about it
- [Canvas Support Hotline](#)
844-303-8285 (24 Hours/7 Days)
- [Online Instructor-Led Webinars](#)
Learn how to use Canvas through these webinars.
- [Search the FAQs specific to UC Davis Canvas](#)
Frequently asked questions about UC Davis Canvas.
- [Chat with Canvas Support \(Faculty\)](#)
Live chat with Canvas Support!
- [Chat with Canvas Support \(Student\)](#)
Live chat with Canvas Support!

Explore Teaching & Learning Resources



The screenshot shows the 'Keep Teaching' website. The header features a banner with orange poppies and the text 'Keep Teaching Strategies and Resources for Instructional Resilience'. Below the banner is a navigation bar with links: Home, Planning, Teaching, Testing, TA Resources, Student Resources, and About. A search icon and 'Quick Links' are on the right. The main content area has a light blue box with a notice about academic policies. Below this is the 'Instructional Resilience at UC Davis' section, which includes a paragraph about supporting faculty during campus closures and a list of resources. To the right is a 'Featured Content' sidebar with a list of links.

Keep Teaching
Strategies and Resources for Instructional Resilience

Home Planning Teaching > Testing > TA Resources > Student Resources > About >

Please refer to the Academic Senate's [Academic Policies and Guidelines for Changes in Campus Operating Status](#) and [Campus Ready](#) site for updates.

Instructional Resilience at UC Davis

To support UC Davis faculty during campus closures, this site provides concise, practical resources and strategies for moving part or all of a course online to help you keep teaching. To orient yourself to the site, please check out the ["Welcome to Keep Teaching" video](#). We invite you to give feedback on the site through this [one-minute survey](#).

UC Davis also offers a variety of resources which can support instructor and student well-being. Learn more by visiting [Healthy UC Davis](#) (resources for faculty, staff, and students) or [GradPathways Institute](#) (resources for graduate students and postdocs). The UC Davis Enhancing Student Wellness Community of Practice has provided a [sample syllabus statement](#) for instructors who want to prioritize student wellness on their syllabi.

Featured Content

- ▶ [Lecture Capture from Home, Office, Lab](#)
- ▶ [Request Lecture Capture](#)
- ▶ [Communicate with Students](#)
- ▶ [Instructional Accommodations: Senate Guidance and SDC Homepage](#)
- ▶ [Zoom Guide](#)
- ▶ [Encourage Active Learning Online](#)
- ▶ [Create an Inclusive Classroom](#)
- ▶ [TA Resources](#)
- ▶ [Remote Learning Resources for Students](#)

<https://keepteaching.ucdavis.edu>

Watch & Join Faculty Events

Ed Tech Week

Workshops on Zoom Sept 13, 14, 15 to help faculty set up technologies for the fall start

Learn more and sign up at <https://wheel.ucdavis.edu/edtechweek>

Ed Tech Spotlight Series

Monthly workshops offered by ed tech vendors

Learn more and sign up at <https://canvashelp.ucdavis.edu/news/ed-tech-spotlight-series>

Summer Institute on Teaching and Technology



Watch recordings at <https://wheel.ucdavis.edu/sitt-2022>

Join Faculty Events & Connect with an ID

DOLCE and Faculty Forum events for faculty throughout the academic year

- First and third Fridays at noon
- Follow *The Wheel* to hear about upcoming events
- <https://wheel.ucdavis.edu>
@UCDavisWheel

Instructional Designers are available for consultations at instructionaldesign@ucdavis.edu

- Free-of-charge to faculty
- Scope ranges from small questions → course redesign
- Connect with all of ATS' services